



Managing relationships for transition

1.00pm – 1.50pm
Monday 2nd March 2015

Biographies



Dawn Smith

Dawn Smith is a lead associate for the NHS Clinical Soft Intelligence Service

Dawn is lead associate of the NHS Clinical Soft Intelligence (NHSCSI) service that has been engaged by NHS England to provide a community of practice to support their national Improving Rehabilitation Services Programme.

NHSCSI has previously generated a vision of good rehabilitation services from service users, providers and commissioners and has an online forum to support continued debate. Dawn has 25 years' NHS experience as a provider and leader of clinical services. She is passionate about clinically-led service improvement and activating the spread of innovation. Previously, as associate project manager in the Department of Health, national Allied Health Professionals Service Improvement Project, Dawn led 30 services in delivering local improvements in access, outcomes, productivity and user experience. Other experience includes professional coaching; member of the Centre for Workforce Intelligence AHP Learning Circle; member of the national Transforming Community Service (TCS) Board and assessor for the TCS Leadership Challenge; associate director of Clinical Leadership and Quality in an NHS provider organisation. As professional head of speech and language therapy, she reduced waiting times and increased inter-agency collaboration and user satisfaction by redesigning services.



Dr Karen Robb

Dr Karen Robb is the regional rehabilitation lead for NHS England in London

Karen is passionate about driving forward the rehabilitation agenda and ensuring a future where access to high-quality rehabilitation services is the norm and not just a lucky coincidence. Her career has spanned nearly all the domains that contribute to improving patient care and over the last 22 years, she has held clinical, academic, research and strategy posts. Her most recent position was as consultant physiotherapist at Barts Health NHS Trust where she worked with a range of partner organisations to improve services for people living with and beyond cancer. Her special interest is in breast cancer rehabilitation where she has published widely and continues to support research studies. She regularly teaches healthcare students and the fitness industry around physical activity in cancer and will soon qualify as a pilates teacher. Karen is also a member of the Macmillan Cancer Support consequences of cancer treatment collaborative (www.cancerconsequences.org) and clinical advisory board.



Becky Haylett

Becky Haylett works for Oxford University Hospital NHS Trust

Since qualifying as a physiotherapist, Becky has been able to work in a variety of settings that have allowed her to develop the skills required to be able to meet the needs of the multiply injured patient. Her specialist expertise and enthusiasm lies in the acute management of patients with major trauma, providing the acute respiratory care and early rehabilitation for patients with often complex and unique presentations. Becky's role was funded to form part of the rehabilitation team put in place when a trauma unit became a major trauma centre (MTC). A main priority of the MTC was to have rehabilitation delivered early and for smooth transition of this care throughout the patients pathway, to maximise patient recovery. Becky has a strong interest in service improvement and developing best practice to facilitate the recovery of patients with major trauma. From a network perspective, Becky and the rehabilitation team remain passionate that the handover of information is a useful and relevant process to support the transition of care, and work hard with community partners to optimise this important part of the patients' recovery post trauma.



Sarah Sewell

Sarah Sewell is the regional rehabilitation lead for NHS England in the North

Sarah is currently working as the regional rehabilitation lead for the North of England. The remit of this role is to identify areas of good practice in rehabilitation, look at how that is adopted and disseminated, and how engagement and networking can help to ensure sustainability of this practice. According to Sarah, the best part of this role is being able to meet passionate, enthusiastic stakeholders, who are innovative and are working to further promote the rehabilitation agenda and help make that difference. Having qualified as a physiotherapist in 1984 at Manchester Royal Infirmary, Sarah has gone on to have a varied career, working in community, outpatient and in-patient settings in the NHS. Her primary area of interest has always been rehabilitation and, as such, she has focused on how we deliver and develop those services ensuring the patient is at the centre of everything we do. She worked clinically until three years ago, when she became the professional development lead for allied health professionals in Derbyshire community health services. This leadership role provided her with key leadership skills to undertake the regional role she now occupies, as she needed looked beyond her own profession and develop greater understanding off other professions and their key contributions.



Jacqueline Claydon

Jacqueline Claydon works for Newcastle upon Tyne Hospitals NHS Foundation Trust

Over the years, Jacqueline has worked in inpatient, outpatient and community settings. This has provided valuable insight into the difficulties patients face when their rehabilitation is transferred between services. This prompted Jacqueline to initiate a project evaluating local rehabilitation services for people with major trauma involving orthopaedic injuries and identifying ways to improve co-ordination of existing services. This innovative project helped address national difficulties highlighted by NICE for major trauma rehabilitation and achieved an Achievement Award granted by the Chief Executive in February 2014. Since qualifying as a physiotherapist, Jacqueline has developed a passion for helping people rehabilitate and achieve their goals after experiencing trauma. Her particular clinical expertise lies in the management of musculoskeletal trauma, including fractures, hand and plastics trauma, and burns. Although each of these injuries requires specialist clinical knowledge, there are common threads of rehabilitation that weave across not only musculoskeletal trauma but that are transferable to all fields of rehabilitation. These common themes include helping people adjust to limitations in their physical function, awareness of the potential impact on emotional wellbeing and difficulties faced returning to

work after injury. Jacqueline has long since been an advocate for promoting patient needs during their recovery journey. She has developed clinical assessment and treatment strategies to help identify multidisciplinary rehabilitation needs to ensure patients receive the best rehabilitation opportunities possible after trauma.

In addition to her clinical expertise, Jacqueline has a keen interest in research and strongly believes in delivering research embedded in clinical practice to improve patient care. After successfully obtaining a Clinical Research Associate post awarded by the NIHR

Comprehensive Local Research Network, Jacqueline completed a qualitative research project exploring patient perceptions of rehabilitation and recovery after major trauma involving orthopaedic injuries. She currently has a £20,000 research grant awarded by the Chartered Society of Physiotherapy, exploring the impact of traumatic rib fractures.