

hello my name is...


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Top Tips for Talking

Lightening Talk - RCSLT Hub - June 2019

CSLT Parent Work Team

- 2018 - the team set a long term goal of producing information on the website to support parent training
- Currently deliver a range of workshops for parents across a number of pathways
- Focused on the Universal Under 5's workshop – written information already available via the website – 10 Top Tips for Talking

What did we do in 2018?

- The team used a questionnaire with parents/carers attending face to face training courses
- Asked what they would find useful to access via the website
- Results indicated that parents/carers would prefer information to be easy to manage – busy lives
- More visual and convenient to access at home
- Supports but does not replace face to face training or clinic consultations

What did we do next?

- Arranged additional capacity in early 2019 to carry out the work
- Obtained funding from the trust to carry out the work with an animation company
- Worked with the Communications Team in the trust to agree the process

Spring 2019

- The animations were produced by an external company
- Feedback was sought from parents/carers and professionals
- The animations were launched in May 2019 via social media.

Future Developments

- Use of text links to the animations to parents/carers via SystemOne
- Briefings for other professionals in the trust
- Use SurveyMonkey to collect feedback and monitor number of hits on the animations
- Look at how other workshop materials can be put online.

You can see the animations here:

www.leedscommunityhealthcare.nhs.uk/toptips

Thank you for listening, we hope you enjoy
them!

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