This looks a bit hairy!
At primary school
Secondary school
Opening my front door
Enjoying breakfast
Making a cup of tea
Relaxing on the sofa
My favourite place!
My amazing bath!
My Pathfinder
Skiing in Colorado
Playing Boccia
My Accent
The Vision:-
Communication access is as important as physical access

• Every person has the right to be treated with dignity and respect.
• Good communication benefits everyone.
• Effective communication access for all is achievable through awareness, education and training.
Background

- The International Symbol of Access (also known as the ISA or wheelchair symbol) is recognised as the universal symbol for disability access across the world.
- Individual symbols have also been developed such as the visual and hearing impairment symbols respectively.
- Currently there is no specific symbol for communication access in the UK.
The story so far....

- Vision shared with RCSLT and Stroke Association by Communication Matters
- Partnership launched in July 2016 through a Stakeholders symposium hosted by RCSLT
- Steering group formed which includes representatives from Communication Matters, the Stroke Association, the MND Association and Headway, speech and language therapists and service users
- Initial stage of consultation in 2017 resulted in over 3,000 responses
• Choice of 5 symbol concepts

• We also asked participants to identify what makes for ‘good communication’ as a basis for developing the minimum standards and identifying the most important components for staff training
The second consultation

• Most popular concepts identified from the first consultation
• Ambition for the second consultation to refine 1 concept upon which to develop our symbol through engagement with as many service users as possible
• Engaged 60+ service user organisations
• Over 2500 responses
The Public Health Perspective
How SLT Transforms Lives through Delivering Together

Saturday 17th November 2018
Shima Choudhury
Regional Sure Start SLC Co-ordinator
## AHP Groups

- Art therapists
- Dietitians
- Drama therapists
- Music therapists
- Occupational therapists
- Orthoptists
- Orthotists
- Physiotherapists
- Podiatrists
- Prosthetists
- Radiographers
- Speech and language therapists

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*Improving Your Health and Wellbeing*
Transformational change definition and practice

“A complete change in the appearance or character of something or someone especially so that that thing or person is improved.”

“There is a critical difference between a plan for change and a plan for transformation. Transformation is not simply about implementing shifts in practice. It is also about identifying and carrying out a series of inter-related and interdependent initiatives designed to achieve change in the services we provide.”

Improving Your Health and Wellbeing
Transformational change definition and practice

PPI/coproduction ambitions
vision Innovation
Bold
TRANSFORMATION
High level improvement
Quality change
Culture
Transformational change definition and practice

Patients don’t fit into nice little boxes

Aghh! This isn’t good for ANYONE!

Services should be patient shaped!
Key Strategic Drivers

- Improving Health and Well-being
- Positive Partnerships
- eHealth and Care Services for Northern Ireland
- Systems, Not Structures: Changing Health and Social Care
- Health and Wellbeing 2026: Delivering Together
Delivering Together

- Improving the Health of our Population
- Improving the Quality and Experience of Care
- Supporting and Empowering Staff
- Ensuring Sustainability of our service
Making Life Better/PHA Corporate Plan

6 Themes

- Giving Every Child the Best Start
- Equipped Throughout Life
- Empowering Healthy Living
- Creating the Conditions
- Empowering Communities
- Developing Collaboration
The story so far

PHA Corporate Plan

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Improving Your Health and Wellbeing
Transformational change: definition and practice

“What if we don’t change at all... and something magical just happens?”
The AHP Strategy

- Promoting person-centred practice and care
- Delivering safe and effective practice and care
- Maximising resources for success
- Supporting and Developing the AHP workforce
The AHP Strategy

- Supporting and Developing the AHP Workforce
- Enhanced Profile
- Standardised Elective Care Pathways
- Workforce Reviews

Speech and language therapists play a key role in rehabilitation, improving the quality of people’s lives and helping them to achieve their potential. They provide guidance and advice on how to help promote the best quality care and support for those with communication and swallowing difficulties.

Speech and language therapists work directly with service users and their carers to provide them with individualised support. They also work closely with teachers, doctors, nurses, other AHPs and psychologists to develop intervention programmes according to the service user’s individual needs.

Speech and language therapists encourage service users and/or carers to be involved in their own care by providing information and encouraging active participation in the intervention process. They aim to support and empower service users or families to manage the communication difficulty themselves.
Speech and Language Therapy; Transforming our world

- Development of Key Public Health Messages

Playing with parents is number one. Get ready for learning and lots of fun!

Let's talk and play, all phones away. We'll pick a book and have a look.

Let me try to learn and do. It helps me do things just like you.

Healthy food is good inside, it keeps me well and helps me thrive.

Let's move, explore, laugh and play, to keep us fit in every way.

Let's play together, on the floor. When you're with me I learn much more.

When we talk and play, put my dummy away.

Improving Your Health and Wellbeing
Speech and Language Therapy;
Transforming our world

- Development of Key Public Health Messages
Speech and Language Therapy; Transforming our world

- Development of Key Public Health Messages

**What to do if an older person is lonely:**
- Share the information below with the older person as appropriate.
- Give an Age NI contact card if appropriate.
- Check if there are useful contacts within your Trust who would hold a directory of groups and activities which may be useful and approach them too for more information to give the older person.
- Speak to your Line Manager if you’re in doubt about what to do.

If you would like more advice, there is further research and resources, including at the Campaign to End Loneliness website: https://www.campaigntoendloneliness.org/resources/

**SOME USEFUL CONTACTS**

<table>
<thead>
<tr>
<th>SOME USEFUL CONTACTS</th>
<th>TYPE OF SUPPORT</th>
<th>CONTACT DETAILS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age NI</td>
<td>Advice/Information</td>
<td><a href="mailto:advice@age.ni.org">advice@age.ni.org</a></td>
</tr>
<tr>
<td>Silverline</td>
<td>Helpline for older people for information, friendship and advice</td>
<td>0800 470 80 90</td>
</tr>
<tr>
<td>Translink</td>
<td>General Translink queries, including advice on transport to hospital</td>
<td>028 9066 6630</td>
</tr>
<tr>
<td>Trust contacts</td>
<td>Information on local services</td>
<td>Approach appropriate Trust contacts for local information</td>
</tr>
</tbody>
</table>

**LOOK**
- Appearance and behaviour
- Does client appear relaxed, calm, content, engaged?
- Are there any signs of neglect or distress?

**LISTEN**
- Listen rather than make assumptions as people may not be lonely.
- Does client comment on when they last were out of their house? Last saw anyone?

**ASK**
- How did you get here today?
- Did anyone come with you today?
- Do you have any support at home?
- Do you live with any family?
Speech and Language Therapy; Transforming our world

SLTs/AHPs working with Neonatology
Speech and Language Therapy; Transforming our world

Sure Start: Service Reform and Standardisation

SureStart
#surestartworks

Partnership working is at the root of What makes Sure Start work

SureStart

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Speech and Language Therapy; Transforming our world

Regional Integrated Support for Education (RISE)
Speech and Language Therapy; Transforming our world

Children with Complex Disabilities
Speech and Language Therapy; Transforming our world

Standardisation of SEN Advice for Statutory Assessment
Speech and Language Therapy; Transforming our world

Review of the provision of AAC Devices
Speech and Language Therapy; Transforming our world

Unscheduled Care

- Acute Care at Home
- Access to 7 day service
- Reshaping stroke services
Speech and Language Therapy; Transforming our world

Prison Health Care

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Dysphagia Regional Work
Speech and Language Therapy; Transforming our world

Palliative Care

Palliative Care in partnership

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E Health

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Improving Your Health and Wellbeing
Delivering Together

- Standardised Circulatory Death Rate in under 75s decreased by a fifth over the last 5 years
- Smoking Prevalence fell from 26% in 2004/05 to 22% in 2014/15
- Over 1 in 3 adults (33%) reported that they also ate the recommended 5 portions of fruit & veg a day (39%) increased by a fifth over the last 10 years
- Family Support Hubs in 2015/16: 4622 families with children were referred to Family Support Hubs, a 72% increase on the previous year. Of the 9446 children referred to Hubs in 2015/16, around 18% were children with a disability
- Bowel Cancer Decrease: Since bowel cancer screening was introduced, the percentage of people diagnosed with early stage disease has increased from 14% to 22% thereby improving their life chances
- Looked After Children: 35% in English 7.5% increase 98% in Maths 7% increase
- Increase in Adoptions: Between 2014/15 and 2015/16, there has been a 24% increase in the adoptions of Looked After Children
- MMR Vaccine: Over 95% of children received the MMR Vaccine, which means we have not seen the outbreaks of measles that have occurred elsewhere
- Life Expectancy: Over the last 5 years life expectancy has increased by 1.3 years for males (78 years) and 1 year for females (82.5 years)

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Leadership
- Workforce
- Quality
- Partnership Working
- Achieving Change
- eHealth

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Speech and Language Therapy; Transforming our world
The Ambition

“Health is a human right
I am deeply committed to the principle of universal care free at the point of delivery to those in need.
My ambition is for every one of us to lead long healthy and active lives”

Minister O’Neill, 2016
Speech and Language Therapy; Transforming our world
The Opportunities for Transformation

“If we are to support everyone to lead long, healthy and active lives, we need to change the focus of our services, and how and where those services are delivered.”

Minister O’Neill, 2016
Speech and Language Therapy; Transforming our world