

Ongoing impact of COVID-19 on the speech and language therapy profession

The impact on service users



83.5%* reported that service users had not received intervention since the outbreak of COVID-19, but would usually have done so.

Respondents estimated that **45.3%*** of service users who would usually receive intervention had not done so.

The survey asked about the barriers service users faced in accessing services. The most frequently reported reasons were:

1. Telehealth not appropriate
2. Service user cannot access telehealth
3. Individuals did not wish to continue with intervention at that time

**Data provided by 375 survey respondents who hold a speech and language therapy caseload*