Implementing outcome measures and getting 'buy in'

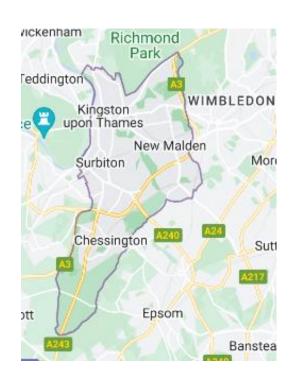


Cath Lowry
Children's Speech and language Therapy











Education Provider Kingston & Richmond Boroughs





CCG



The Key to buy in



Understanding Outcome Based Commissioning (OBC) is a strong reality adopted by many LA and CCGs

Commitment and dedication to TOMs

Identifying key people, key agendas and being "at the table"

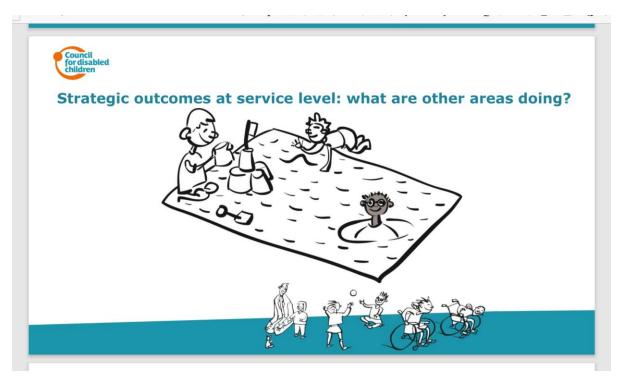
Persistent and consistent message to consider "TOMs" as a KPI

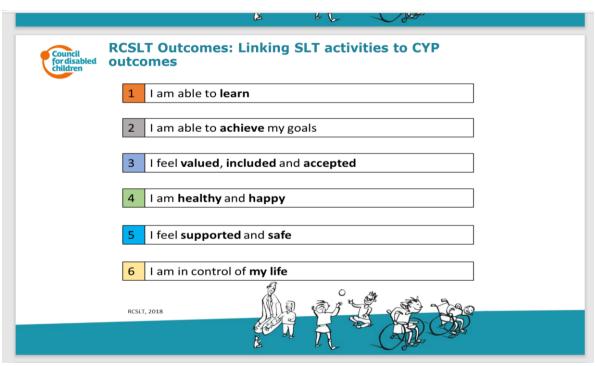


The Pincer Moment



The Pincer





CDC personnel in breakout room mentioned TOMS.....

Commitment to TOMs allowed our journey ...



| Jan 2018 | Sept 2018 | April 2019 |
|---|---|--|
| Project completed to Implement system to capture Clinical Decisions and measuring outcomes by way of TOMS | Team to use in their practise – TOMS form on CareNotes | ROOT Ready |
| May 2019 | Oct 2020 | Now |
| 1st ROOT Submission | Explore TOMS in challenging areas such as training, for | Used in our service plans and reports for specialist |

Now In Print!



Therapies- Key Performance Indicators- May 2022

SPEECH AND LANGUAGE THERAPY

Kingston (Your Healthcare) Reviewed and Updated

| | I | I | I | | |
|--|---|-----|-----------|--|--|
| Outcomes Scales are used according to the clinical area and have a rating of 0-5 where 0 is the greatest difficulty and 5 is no difficulty | | | | | |
| Impairment: start and end date for a primary and, if applicable, a secondary scale along with scores at the start and end of the episode of care for. | Rating scale of 0-5 of the severity of the presenting difficulty | N/A | Quarterly | Therapy Outcomes Measures (TOMs) reported to RCSLT | |
| Activity: start and end date for a primary and, if applicable, a secondary scale along with scores at the start and end of the episode of care for. | Rating scale of 0-5 of the impact of that difficulty on communication or eating and drinking. | N/A | Quarterly | Therapy Outcomes Measures (TOMs) reported to RCSLT | |
| Wellbeing: start and end date for a primary and, if applicable, a secondary scale along with scores at the start and end of the episode of care for. | Rating scale of 0-5of the impact on mental and emotional wellbeing of the person | N/A | Quarterly | Therapy Outcomes Measures (TOMs) reported to RCSLT | |
| Engagement | | | | | |
| Participation: start and end date for a primary and, if applicable, a secondary scale along with scores at the start and end of the episode of care for. | Rating scale of 0-5 of the level of social engagement and autonomy | N/A | Quarterly | Therapy Outcomes Measures (TOMs) reported to RCSLT | |
| Carer Wellbeing: start and end date for a primary and, if applicable, a secondary scale along with scores at the start and end of the episode of care for. | Rating scale of 0-5 of the impact on mental and emotional wellbeing of the carer | N/A | Quarterly | Therapy Outcomes Measures (TOMs) reported to RCSLT | |

