



Sussex Community
NHS Foundation Trust

Getting into Outcomes

– reflections from an
adult community SLT
service

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Excellent care at the heart of the community

Collecting the data

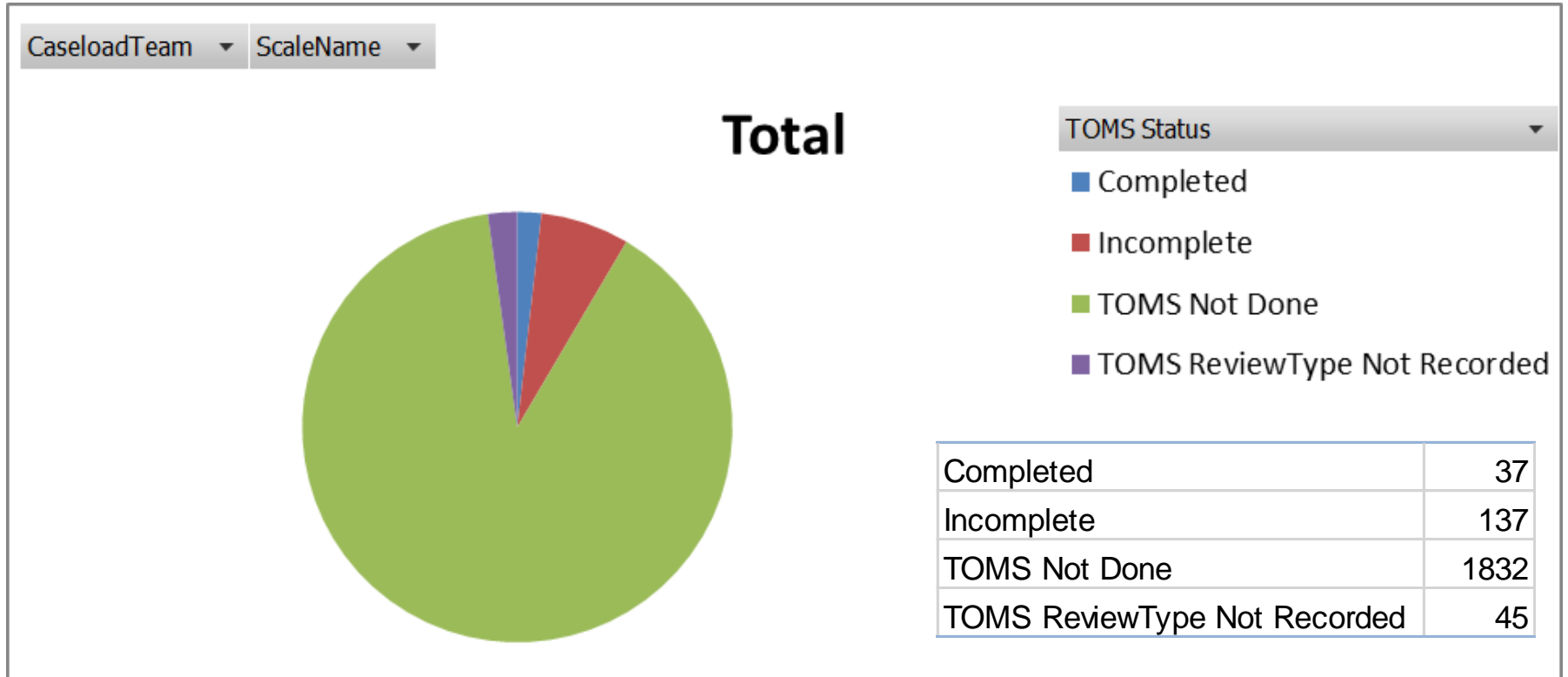
- Primary Outcome Measure = TOMs
- Electronic records in Jan 2020
- SystemOne templates

Then what....?



Reporting the data (Sept 2020)

- Initial report pulled from template:



- Why are clinicians not using the TOMs template?

ROOT Compatibility

- Performance team developed additional tab on report.
- Meanwhile I worked on improving data collection!

RCSLT Online Outcome Tool

Data specification for compatibility with the RCSLT Online Outcome Tool (ROOT)

1.0 RCSLT Online Outcome Tool

The Royal College of Speech and Language Therapists (RCSLT) has developed a stand-alone online tool that has been developed to collect, collate and report on outcomes data.

Users of the online tool can either input Therapy Outcome Measures (TOMs) (Enderby and John, 2015; Enderby and John, 2019) data for service users directly into the ROOT, or alternatively, data that has been extracted from databases within existing electronic systems can be uploaded into the ROOT. Both methods will enable SLTs to access the reporting functions of the tool.

Reports can be generated for individual or groups of service users and the ROOT can also aggregate data across an SLT service, enabling teams and services to evaluate the outcomes delivered, to support SLTs with monitoring outcomes for specific clinical groups and examining the impact of their service.

This document has been developed to support those opting to use the upload method and sets out the requirements for local databases to be compatible with the ROOT. This document should be read in conjunction with the following:

- ROOT Briefing Pack
- ROOT Information Governance Pack

These documents are available [online](#).








Exclusions

- Report includes all discharged patients.
- How many of these didn't have TOMs scores because TOMs wasn't used?

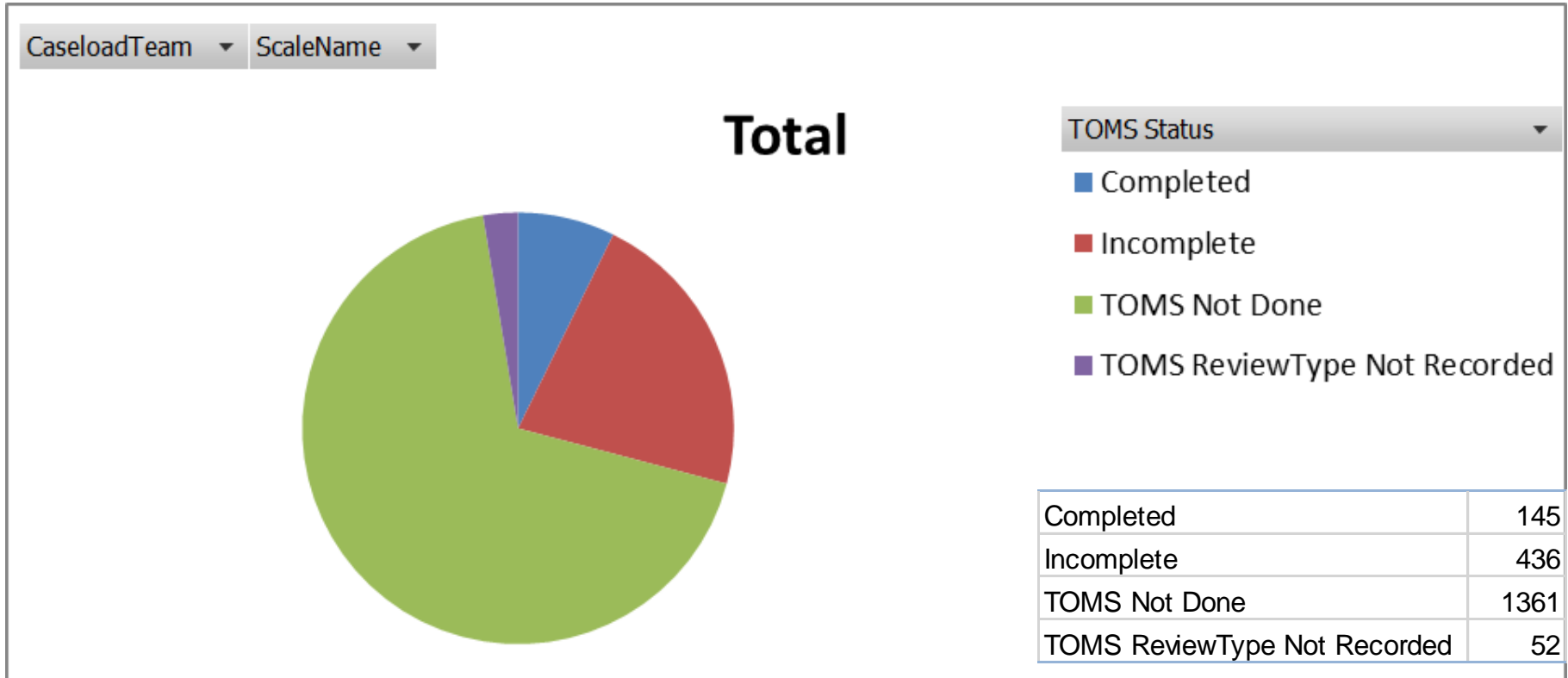
ZH - Cognition TOM Core Scale - SCFT Adult

Tom Scoring Form | Assessment | Reason for Exclusion | Guidance

Reasons for Exclusion

End of life care (Palliative)	<input type="checkbox"/>	
Single therapy episode	<input type="checkbox"/>	
Care/help refused by patient	<input type="checkbox"/>	
Admission to hospital	<input type="checkbox"/>	
Patient died	<input type="checkbox"/>	
Inappropriate referral (service not required)	<input type="checkbox"/>	
Informed Dissent for for national audit (ROOT)	<input type="checkbox"/>	

First ROOT upload Oct 21



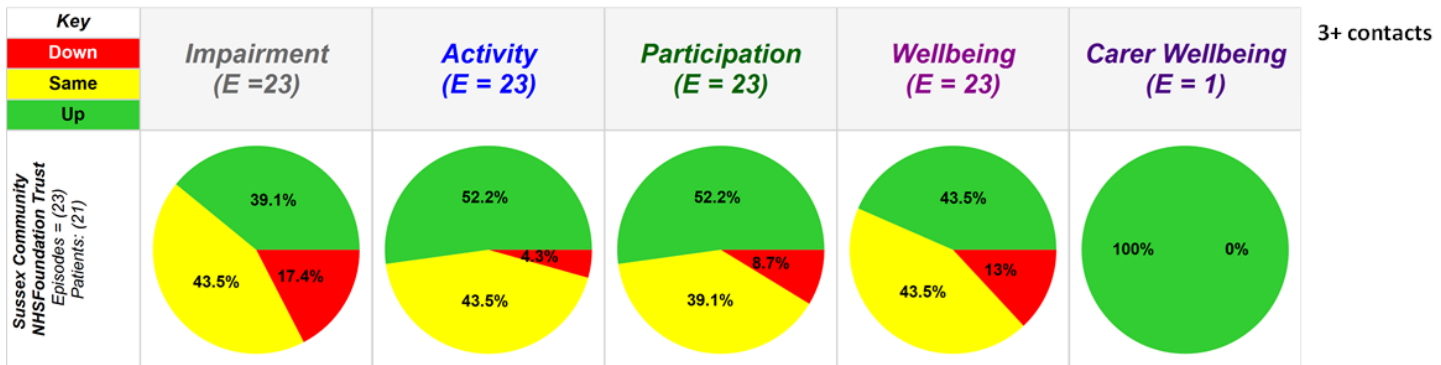
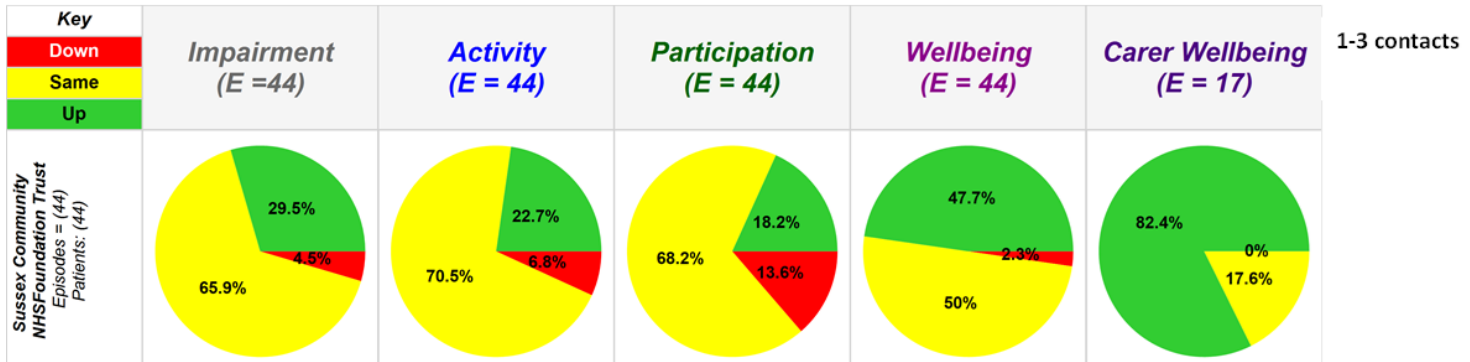
ROOT enables sharing

- motivation?

	Movement	Impairment		Activity		Participation		Wellbeing		Carer Wellbeing	
		#	%	#	%	#	%	#	%	#	%
Sussex Community NHS Foundation Trust Episodes: (67) Patients: (65)	Episodes		67		67		67		67		18
	Down	6	8.96%	4	5.97%	8	11.94%	4	5.97%	0	0%
	Same	39	58.21%	41	61.19%	39	58.21%	32	47.76%	3	16.67%
	Up	22	32.84%	22	32.84%	20	29.85%	31	46.27%	15	83.33%
ROOT Total Episodes: (1694) Patients: (1656)	Episodes		1694		1694		1647		1567		298
	Down	96	5.67%	103	6.08%	104	6.31%	105	6.7%	9	3.02%
	Same	785	46.34%	780	46.04%	841	51.06%	719	45.88%	89	29.87%
	Up	813	47.99%	811	47.87%	702	42.62%	743	47.42%	200	67.11%



Showing what can be done...



Second ROOT upload Jan 22

Potential (Oct 21)	Potential (Jan 22)
39.50%	36.50%
48%	48%
12%	16%
28%	24%
18%	28%



Oct-21	Potential	Jan-22	Potential	Apr-22	Potential
7.5% completed	29.00%	9% completed	31%	9% completed	31.50%
18.4% final score not completed		20% final score not completed		20% final score not completed	
3% review type not stated		2% review type not stated		2.5% review type not stated	

What do staff say are the challenges?

- Not sure what to do for single contacts
- Forgetting to close episodes in electronic notes
- ???

Top Tips

- Start the conversation with your performance/data analysis team (ideally build links with a specific contact)
- Make sure the data being collected is properly 'bounded'
- Incentivise the team!