

Practical uses of outcome measure data

Myth busting and maximising impact

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National AAC Outcomes Working Party

- **Augmentative and Alternative Communication (AAC)**
- **14 services across the county - commissioned in 2013**
- **Communication Matters - Outcomes Measures Project 2012**
- **National outcome measurement working party - 2018**
 - **National agreement form all services re how the tool should be used (gain consistency between services)**
 - **Explore the possibility of all services Inputting into a mutual database.**
 - **Group to be hub advisors for TOMs questions**

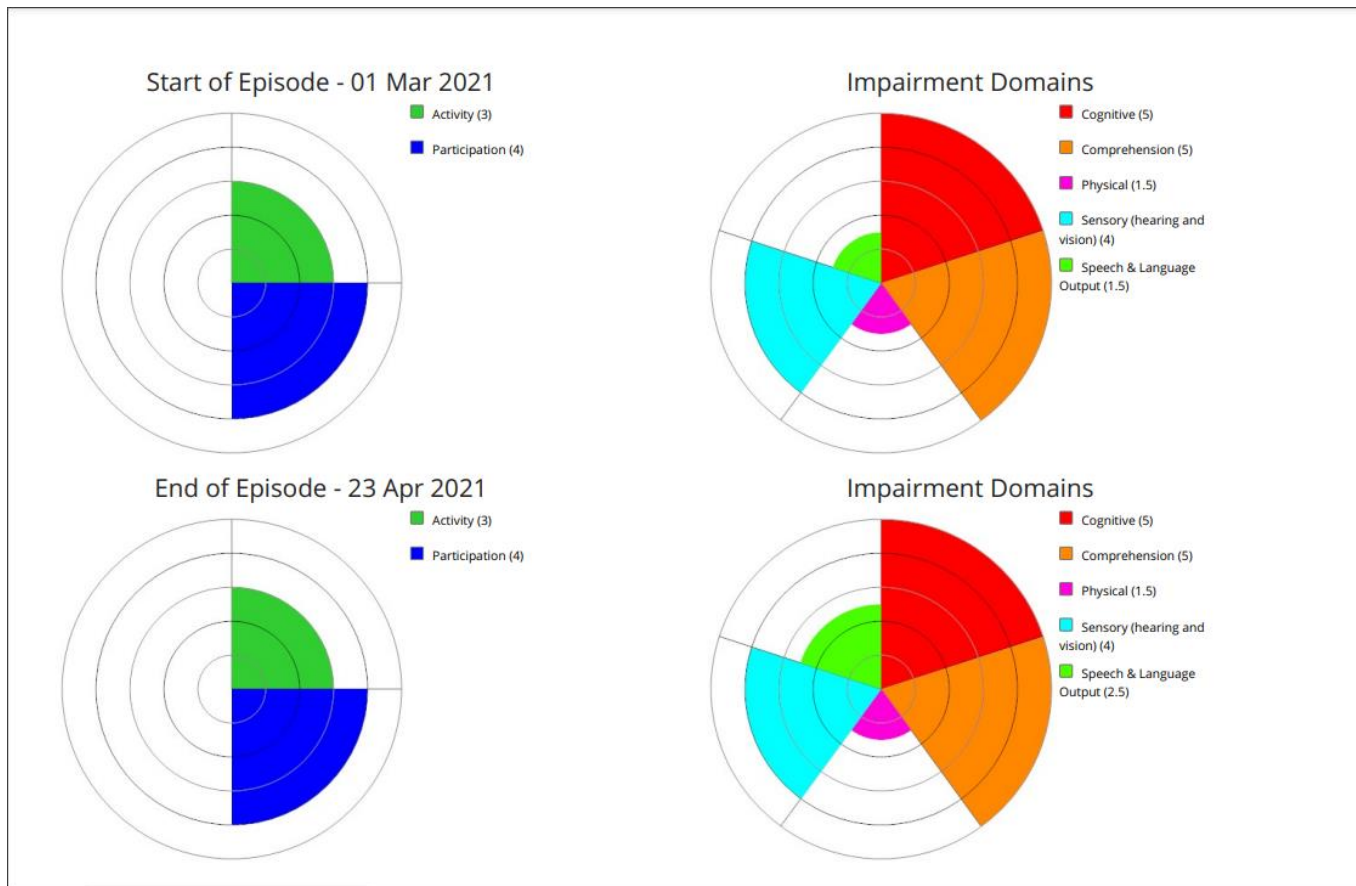
How we collect data

- **Standardisation of:**
 - **What was meant by Initial and Final TOMs**
 - **Defined which of the descriptors we would use**
- **Modifications to the tools**
 - **Removed with out and without AAC**
 - **Added Support**
 - **Added care aims**

How data is recorded

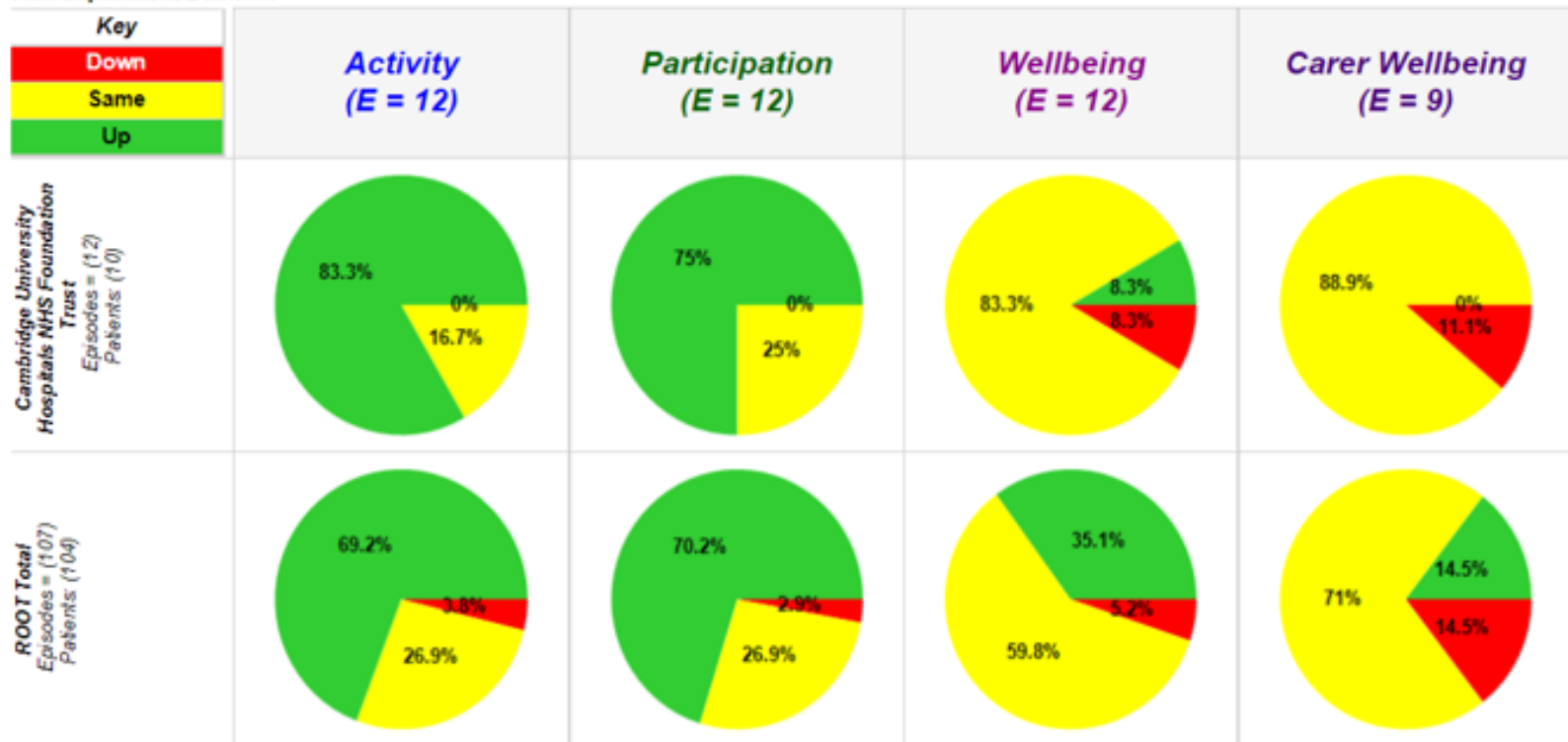
- Paper notes
- Bespoke systems
- National EPR tool
- ROOT (aggregated)

How we use the data – Patient Level



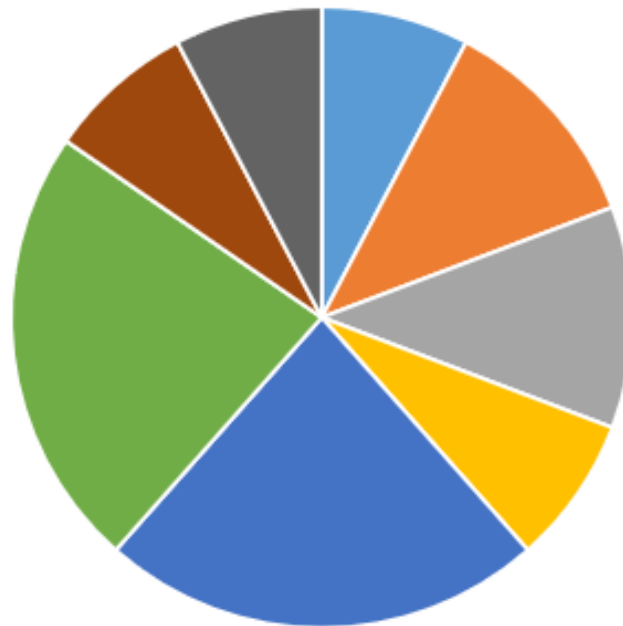
How we use the data – Service Level

Non-Impairment Domains



How we use the data – Service Level

Reasons for not achieving objectives within AAC WEST episode of care



- Not the right time/ transition
- Needed more time in episode of care to deconstrate improvments
- Support
- Impairment scores declined
- Wrong code - Imp versus sus
- Did not meet criteria
- Patient declined AAC interventions
- COVID
- Medically unwell

How we use the data – Commissioner Level

| Compliance | Completed Toms Episodes | | No. of Final Reviews | | | | | | % | | | | |
|---------------|-------------------------|---------|----------------------|-----|-----------|-----|-----------|---------|--------------------|---|-----|-----------|-------|
| 2021/22 YTD | | | | | | | | | | | | | |
| Outcomes | Total | Improve | | | | | | Sustain | | | | | Total |
| | | Improve | | | Stay Same | | Decreased | | Improved/Stay Same | | | Decreased | |
| Period: | Total | No. | % | No. | % | No. | % | Total | No. | % | No. | % | % |
| 2019/20 | | | | | | | | | | | | | |
| 2020/21 | | | | | | | | | | | | | |
| 2021/22 | | | | | | | | | | | | | |
| 2022/23 (YTD) | | | | | | | | | | | | | |

Next Steps for the working party

- Using the information we've learned from TOMs to inform triaging of referrals
- PROMs / PREMs
- Health inequalities
- Research project with Manchester Met Uni

Lessons to share

- **Keep it simple - what do we need?**
- **Concerns re sharing data**
- **Speak the same language – are we doing the same thing nationally?**
- **Hard work but now we have a robust national data set**