

24th JUNE 2022

OWNING OUTCOMES: OUTCOME MEASUREMENT to DELIVER QUALITY SERVICES

Welcome

We've COME a LONG WAY!

LAUNCHED in 2013

#RCSLT OUTCOMES

AFTER ANNOUNCEMENT that EVERYTHING WOULD be BASED on OUTCOMES...

PROFESSOR PAMELA ENDERBY - OBE

What do we mean by outcome measures & why is measuring outcomes IMPORTANT?

OUTCOMES:

"What is the IMPACT WE'RE having on PEOPLE?"

& HOW CAN WE IMPROVE?..

KAMINI GADHOK, MBE & KATIE CHADD
How does outcome measurement sit within our bigger picture?

ACCESS

DO YOU KNOW YOUR LOCAL POPULATIONS NEEDS + PREFERENCES?

Continuous IMPROVEMENT

EVALUATION & MONITORING

TO UNDERSTAND NEEDS of OUR SERVICE USERS - eg. TRANSPORT



USING OUTCOMES

WORKING with OUTCOMES will HELP US to IMPROVE...

IMPROVE OUTCOMES in POPULATION HEALTH & HEALTHCARE

ENHANCE PRODUCTIVITY & VALUE for MONEY

TACKLE INEQUALITIES, OUTCOMES, EXPERIENCE & ACCESS

HELP NHS SUPPORT BROADER SOCIAL & ECONOMIC DEVELOPMENT

RELIABILITY
SENSITIVITY
CLINICALLY SIGNIFICANT

WE CAN USE DATA to DETERMINE DIFFERENCES in OUTCOMES & WHY...

BAD TRANSPORT - PEOPLE MISS APPOINTMENTS

TACKLING INEQUALITY

Speech + LANGUAGE THERAPY CAN be at the



Heart

...OF SOCIETAL, INDIVIDUAL, ECONOMIC & WELLBEING IMPROVEMENT
THERAPY OUTCOME MEASURES will HELP to ACHIEVE THIS...

VICKY STYLES

Practical uses of outcome measure data - myth busting & MAXIMISING IMPACT

TOMs

HOW WE CAN STANDARDISE OUTCOMES ACROSS DIFFERENT SERVICES

WHEN SHOULD we do OUR DATA COLLECTION?

DEFINE HOW WE DESCRIBE OUTCOMES

AIMS DEFINING these CAN HELP OUR OUTCOME FOCUS

MODIFY PROCESS CAN BE CHANGED to SUIT YOUR NEEDS

RECORD + DISPLAY YOUR DATA in WHATEVER FORMAT WORKS for YOU...

