Enhanced Care Home Service
Integrated Approach to Swallowing, Nutrition and Medication Management using Digital Technology

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2022 Advancing Healthcare Awards

New Ways Of Working
Integrated Swallowing Service for Care Homes
Outcomes:
Cost Savings & Increased Capacity

- £8.3k savings
- 50 community patients
- 66 bed days
Outcomes: Carbon Footprint

1.12t CO2
Outcomes: Patient and Staff stories

I like the **quickness** of it and I very much like the **support** of you guys.

I feel like we’re all **supporting the residents** and meeting the needs they have.

For feedback, we are getting it **all at once** and not in drips and drabs.

I feel **better as a person and a nurse** because we’ve got the buffer and the support for joint decisions.

You know we’ve had problems and it’s obviously going to **benefit my residents**.

It’s not Chinese whispers – it’s all **seamless** and you get 3 specialities at the same time.
Outcomes:
Workforce confidence & wellbeing

- Conducting remote swallowing assessment
- Communicating to resident during joint...
- Conducting Telehealth session
- Referring to multidisciplinary Team
- Identifying medication risk
- Identifying nutrition risk
- Identifying swallow risk

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Outcomes:
Reduction of waiting list

![Graph showing reduction in average wait times over time. The graph is labeled as 'Traditional Pathway'.]
Spread and Scaling up: The Plan

- 237 Residents currently included in the project
- 384 by February 2023
- 1582 by December 2023 for Cwm Taf Morgannwg Health board
- 15820 Residents included through possible other health boards by October 2024
- NHS Wales wide 23000 August 2025

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How?
We need your support!