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| **Meeting the needs of diverse populations in speech and language therapy services – Case study template**  This template is designed to gather case studies of good practice in meeting the needs of diverse populations and delivering quality care to service users who may be particularly vulnerable to health inequalities. These are to be shared with the professional community to facilitate learning and development.  The template contains a list of prompt questions, but it is likely that there are other areas to explore and comment on. If you have any feedback or suggested areas to cover within the template, please do let us know, we are very welcome to edits. | |
| **Your name:** |  |
| **Your job title/role:** |  |
| **What service do you provide?** *(Background/context e.g. setting, patient/client group, clinical area)* | |
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| **CASE STUDY QUESTIONS**  **What was the clinical challenge?**  *(What was the observed difficulty in your service provision? What was the problem that had been identified? What barriers to engagement did the service user face?)*  **How did you gather the information that you required?**  *(Who did you speak to? What did you ask? What elements of one’s identity did you consider/ask about? Did you read any articles?)*  **How was the information you collated used to improve the care for the individual/community/group?**  *(What was the change that was made? What modifications did you introduce to your service?)*  **What was the outcome?**  *(What was the impact on the individual? What effect did it have on the service? What were the wider implications on the individual’s health needs?* | |
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| **ADDITIONAL INFORMATION**  **Do you have any anonymised clinical data that you could share, to illustrate your case (e.g. language samples, observations, swallow test results and so on)?**  **Were there any challenges you had to overcome?**  **Do you have any tips for other members in similar situations?**  **Is there anything you would do differently in future or ongoing learning that you want to share?** | |
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**Permissions**

I give permission for an anonymised version of this case study to be shared:

With Clinical Excellence Networks □ On RCSLT social media □ With SLT training providers □

On the RCSLT website □