

Give support in creating environments that promote communication

Frontline staff on the service helpline

Home visits to model and coach interaction strategies for parents of young children.

Band 4
Communication
Support Worker
working with
children in the
community

Organise and implement early language and communication intervention groups for young children and their families

Work with other professionals to safeguard children

Video/face-toface therapy sessions for communication and swallowing

Make communication aids (ABC charts, communication books, etc).

Meal observations to review patients on modified diet and fluid recommendations.

Admin support to help with voice caseload.

Band 4 SLTA working with adults in the community Offer peer support/leadership for SLTAs within the team

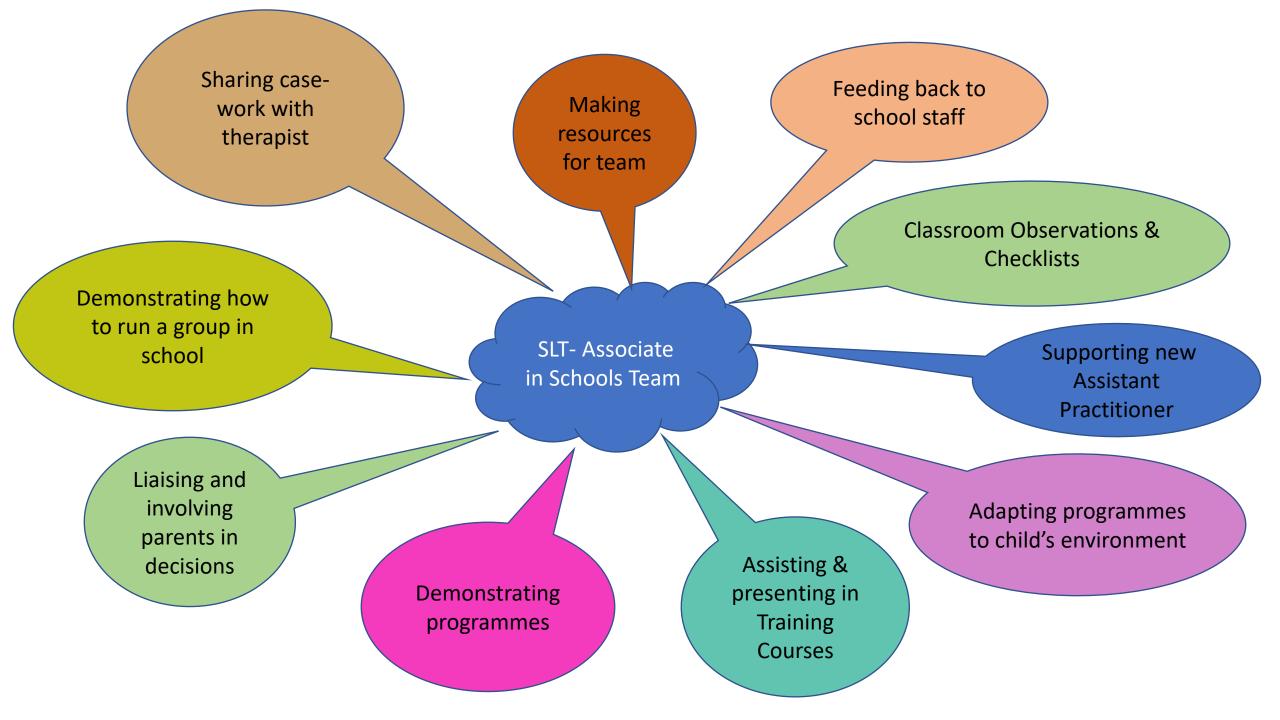
Attend and assist at weekly videofluroscopy clinic at hospital.

Offer support with voice banking.

Update voice outcomes information.

conversation support groups for people who have had a stroke.

Telephone triage,
Voice referrals
Care home referrals re:
communication and/or
dysphagia





Booking in appointments, arranging interpreters and transport.

I provide inpatient and outpatient patient centred therapy and can deliver swallowing and communication therapy. Therapy includes working with conditions such dysarthria, aphasia, dyspraxia, as well as total laryngectomy, total/ partial glossectomy and valve prosthesis patients.

Tolerance reviews for patients who are on modified diet and fluid recommendations.

Video/ face to face rehabilitation for communication and swallowing.

As an assistant I have developed my knowledge and skills within this role significantly. I have already gained competencies in supporting patients with swallowing and communication difficulties due to head and neck cancers, strokes, dementia, learning disabilities and neurological conditions.

A day in the life of me-SLTA

Provide demonstrative and practical dysphagia awareness training to nursing staff, medics, cadets, volunteers and housekeeping staff.

Support with research by carrying out swallowing outcomes

Administration support.

Telephone reviews for the acute, community, voice and head and neck service.

I have a background in design. I have exceptional computer and technological skills. This creative skill has become extremely useful in my current role, as it allows me to use these skills when designing and making communication therapy resources.

Observe dysphagia visits with SLT with notes on observations, feedback to discuss with SLT

Attend and contribute to MDT meetings for regular updates around caseloads, and liaison with MDT around the next steps

Prepare and carry out training sessions for staff or supporters of service users around communication support strategies

Create resources for service users, e.g. timetables communication boards

SLTA supporting adults with LD living in the community:

Produce guidelines around the use of resources for those supporting service users

Welfare visits to service users (at home, college or other community settings) to establish how the service user is doing, any issues, improvements, further support.

Produce accessible, personalised information around changes or difficult topics

Gather feedback from staff, family members or carers supporting service users around the wellbeing, presentation and implementation of therapy interventions