RCSLT

IJLCD Annual Lecture: Innovations in Digital Health for Cognitive Communication Disorders

Thursday 08 June 2023 09.00 - 11.00





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Editors Prize 2023

Camille Paynter, Susan Mathers, Heidi Gregory, Adam Vogel, Madeline Cruice:

The impact of communication on healthcare involvement for people living with motor neurone disease and their carers: A longitudinal qualitative study.

Data from 19 plwMND and 15 carers over a 26-month period to obtain their perspectives of the impact of communication on healthcare involvement

21 July 2022: https://doi.org/10.1111/1460-6984.12757





Student Prize Winners 2023:

Neehal Molu, Reading University:

Diversity Equity and Inclusion in Speech and Language Therapy

Winner of the research category: cash prize, letter of congratulations and support to prepare their paper for submission to the journal.

Christianne Pollock, from Plymouth Marjon University:

The Development of a Website to support Better Communication and Interaction in Learning Disability Services.

Winner of the alternative project category: cash prize & letter of congratulations.







Coming soon.....

Special issue of IJLCD:

Clinical Management of Cognitive Communication Disorders

Editors: Togher, Rietdijk, Brunner, Jayes, Conroy





Housekeeping

- RCSLT staff are on hand to help with any technical queries, you can get in touch with them via the chat button
- You can send in questions to our speakers today by using the Q&A button
- This event is being recorded and will be made available on the RCSLT website
- We would be very grateful if you would fill out the evaluation form that will pop up in a new window once the webinar window closes











Professor Leanne Togher @LeanneTogher

Dr Rachael Rietdijk @RachaelReedake

Dr Melissa 'Liss' Brunner @LissBEE_CPSP



ABI Communication Lab, The University of Sydney @ABICommLab

Your questions









Overview of recent evidence in the area of cognitive-communication disorders in traumatic brain injury (TBI)

Leanne Togher B.App.Sc (Speech Path) PhD on behalf of the INCOG 2.0 team

Professor of Allied Health The University of Sydney and Western Sydney Local Health District

Director Acquired Brain Injury Communication Lab The University of Sydney, Australia

•IJLCD Annual Lecture 2023





We acknowledge the tradition of custodianship and law of the Country on which the University of Sydney campuses stand. We pay our respects to those who have cared and continue to care for Country.



Consequences of severe traumatic brain injury (TBI) can be far reaching and lifelong



- Medical difficulties
- Changes in physical and sensory abilities
- Changes in the ability to think and learn
- Changes in behaviour and personality
- Communication difficulties
 - Dysarthria (6-60% of cases)
 - Aphasia (5-60% of cases)(anomic)(Elbourn et al 2019)
 - Conversational skill difficulties Cognitive communication disorders, disorders of social cognition, social communication difficulties (75% of cases)(MacDonald 2017)

Cognitive Communication Disorders

 Cognitive-communication disorders encompass difficulty with any aspect of communication that is affected by disruption of cognition. Communication may be verbal or nonverbal and includes listening, speaking, gesturing, reading, and writing in all domains of language (phonologic, morphologic, syntactic, semantic, and pragmatic). Cognition includes cognitive processes and systems (e.g., attention, perception, memory, organization, executive function). Areas of function affected by cognitive impairments include behavioral self-regulation, social interaction, activities of daily living, learning and academic performance, and vocational performance.(ASHA, 2005)

American Speech-Language-Hearing Association. (2005). Roles of speech-language pathologists in the identification, diagnosis, and treatment of individuals with cognitive-communication disorders: position statement [Position Statement]. Available from www.asha.org/policy.

Guidance for managing cognitive communication disorders after TBI Togher et al., 2014; ERABI (Canada)



J Head Trauma Rehabil Vol. 29, No. 4, pp. 353–368 Copyright © 2014 Wolters Kluwer Health | Lippincott Williams & Wilkins.

INCOG Recommendations for Management of Cognition Following Traumatic Brain Injury, Part IV: Cognitive Communication

Leanne Togher, BAppSc, PhD; Catherine Wiseman-Hakes, PhD; Jacinta Douglas, BAppSc, MSc; Mary Stergiou-Kita, PhD; Jennie Ponsford, MA, PhD; Robert Teasell, MD, FRCPC; Mark Bayley, MD; Lyn S. Turkstra, PhD, CCC-SLP; on behalf of the INCOG Expert Panel

RAB EVIDENCE-BASED REVIEW of moderate to severe acquired brain injury About ERABI What's Nev

HOME MODULES G

20. Cognitive-Communication Post Acquired Brain Injury

Cecilia Flores-Sandoval PhD, Shawn Marshall MD FRCPC, Shannon Janzen MSc, Penny Welch-West M.CI.Sc. SLP, Amber Harnett MSc, Connie Ferri MSc SLP, Leanne Togher PhD, Robert Teasell MD FRCPC



Download Module

Some questions to consider:

1. What is the current evidence supporting clinical practice in the field of cognitive communication and social cognition disorders? In other words, what has changed since INCOG 2014?

2. What treatment approaches are recommended for use to improve the cognitive communication disorders of people with moderate to severe TBI?

3. What tools are available to help with clinical decision making and to audit clinical practice?





INCOG 2.0 Guidelines for Cognitive Rehabilitation following Traumatic Brain Injury, Part IV: Cognitive-Communication and Social Cognition Disorders

Togher, L., Douglas, J., Turkstra, L., Bragge, P., Bayley, M., Stergiou-Kita, M., Ponsford, J. Teasell, R. Wiseman-Hakes, C. (2023)



INCOG 2.0 International Expert Panel

CANADA/USA

- Dr. Mark Bayley, MD, FRCPC
- Dr. Robin Green, PhD, C.Psych
- Shannon Janzen, MSc
- Amber Harnett, MSc, BSc, BScN, RN (c)
- Dr. Eliyas Jeffay, PhD, C.Psych
- Professor Mary Kennedy, PhD, CCC-SLP
- Ailene Kua, MSc, PMP
- Lyn Turkstra, PhD, Reg-CASLPO
- Dr. Shawn Marshall, MD, MSc, FRCPC
- Amanda McIntyre, PhD (c), RN
- Eleni Patsakos, MSc, PhD (candidate)
- Dr. Robert Teasell, MD, FRCPC
- Dr. Diana Velikonja, PhD, MScCP
- Penny Welch-West, M.Cl.Sc, SLP Reg. CASLPO
- Dr. Catherine Wiseman-Hakes, PhD, Reg. CASLPO

AUSTRALIA

- Dr. Peter Bragge, PhD
- Professor Jacinta Douglas, MSc (Psych), PhD
- Dr. Adam McKay, MPsych (Clinical Neuropsychology), PhD
- Professor Jennie Ponsford, AO, MA (Clinical Neuropsychology), PhD
- Professor Leanne Togher, B.App.Sc (Speech Path), PhD
- Dr. Jessica Trevena-Peters, Dpsych





INCOG 2.0 series of papers in Journal of Head Trauma Rehabilitation January/February 2023 - Volume 38 - Issue 1 – ALL OPEN ACCESS!!!

INCOG 2.0 Guidelines for Cognitive Rehabilitation Following Traumatic Brain Injury: What's Changed From 2014 to Now?	INCOG 2.0 Guidelines for Cognitive Rehabilitation Following Traumatic Brain Injury Part III: Executive Functions
INCOG 2.0 Guidelines for Cognitive Rehabilitation Following Traumatic Brain Injury: Methods, Overview and Principles	INCOG 2.0 Guidelines for Cognitive Rehabilitation Following Traumatic Brain Injury Part IV: Cognitive-Communication and Social Cognition Disorders
INCOG 2.0 Guidelines for Cognitive Rehabilitation Following Traumatic Brain Injury Part I: Post Traumatic Amnesia	INCOG 2.0 Guidelines for Cognitive Rehabilitation Following Traumatic Brain Injury Part V: Memory
INCOG 2.0 Guidelines for Cognitive Rehabilitation Following Traumatic Brain Injury Part II: Attention and Information Processing Speed	The Future of INCOG (is Now)



INCOG Level of evidence grading system

- >Level A: Recommendation supported by at least one meta-analysis, systematic review or randomized controlled trial of appropriate size with relevant control group
- >Level B: Recommendation supported by cohort studies that at minimum have a comparison group (includes small randomized controlled trials) and well-designed single case experimental designs
- >Level C: Recommendation supported primarily by expert opinion based on their experience through uncontrolled case studies or series may also be included here

INCOG 2.0 Recommendations Breakdown

Level A 25

15

INCOG 2.0 Recommendations = 80 New = 27





OPEN

New EvidenceAlgorithmAudit tool

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INCOG 2.0 Guidelines for Cognitive Rehabilitation Following Traumatic Brain Injury, Part IV: Cognitive-Communication and Social Cognition Disorders

Leanne Togher, PhD, BAppSc(Speech Path); Jacinta Douglas, PhD, MSc(Psych); Lyn S. Turkstra, PhD, Reg-CASLPO; Penny Welch-West, MClSc, SLP Reg CASLPO; Shannon Janzen, MSc; Amber Harnett, MSc, BSc, BScN; Mary Kennedy, PhD, CCC-SLP; Ailene Kua, MSc, PMP; Eleni Patsakos, MSc; Jennie Ponsford, AO, PhD, MA(Clinical Neuropsychology); Robert Teasell, MD, FRCPC; Mark Theodore Bayley, MD, FRCPC; Catherine Wiseman-Hakes, PhD, Reg CASLPO

INCOG 2023 update overview

26 new references related to cognitive communication (from 2014) and 12 new references for social cognition (from 2000 forward) were included in the nine recommendations, including 5 updated recommendations, and 4 new recommendations addressing cultural competence training, group interventions, telerehabilitation and management of social cognition disorders

Cognitive communication has 8 recommendations (3 with Level A evidence, 2 at Level B and 3 at Level C)

Social cognition has 1 recommendation based on Level A evidence



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- Levels of communication competence and characteristics may vary as a function of communication partners, the environment, and personal factors. These variables should be considered when devising CCD management
- INCOG 2.0 adds physical, sensory, and psychosocial variables as factors to consider.
- a. Physical: dysarthria, balance disorders,
- b. Sensory: visual disturbance, hearing deficits, sleep wake disorders and pain
- c. Psychosocial: anxiety, depression PTSD and impact of other cognitive impairments in attention, working memory, information processing, executive functions and processing speed
- No new references since 2014
- > Level B

 Ensure rehabilitation programs are culturally responsive, and consider the person's premorbid variables, such as gender identity and cultural linguistic background including Native, first and preferred languages, literacy, and language proficiency.



- Since 2014, there has been increased recognition of the importance of diversity, equity, and inclusion (DEI) in the field of TBI rehabilitation.
- INCOG 2.0 adds specific mention of the importance of cultural awareness and culturally appropriate communication resources to assist healthcare interactions.



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Cognitive communication #3 NEW!!

Staff should receive cultural competence training

ASHA cultural competence resources are recommended here

> Level C



American Speech-Language-Hearing Association

Making effective communication, a human right, accessible and achievable for all.

Audiologists	Speech-Language Pathologists		Academic & Faculty		Audiology & SLP /
CAREERS	CERTIFICATION	PUBLICATIONS	EVENTS	ADVOCACY	CONTINUING EDUCATIO

A

Cultural Competence Check-Ins

Cultural competence, cultural humility, and culturally responsive services all are vital components to each professional interaction. ASHA has developed resources to help you reflect on your current level of cultural competence to improve service delivery.

Cultural humility is a dynamic and complex process requiring ongoing self-assessment and continuous expansion of one's cultural knowledge. Cultural humility forces us to consider power balances and imbalances in our interactions providing a structure to examine personal and institutional accountability. Cultural competence is a necessary component in order to achieve clinical competence. By definition, competence requires humility to evolve over time, beginning with an understanding of one's own biases and culture. It develops through interactions with individuals from various cultures and extending through one's own lifelong learning.

But, having cultural competence isn't enough. One must apply the set of knowledge and skills to provide services unique to each individual. These culturally responsive services must consider the influence of cultural variables into each exchange. These series of check-ins were intended to heighten your awareness to provide responsive services. There are no answer keys, no "right" answers, and no finish line. Check-ins are intended to be a periodic personal audit to aid your growth and commitment to learning.

- Self-Reflection [PDF]
- Policies and Procedures [PDF]
- Culturally Responsive Practice [PDF]
- Gender Inclusivity [PDF]

Looking to do more? Check out That's Unheard Of and resources listed on the Multicultural Affairs and Resources page.

COGNITIVE COMMUNICATION #4



Intervention should focus on improving and restoring cognitive and social communication functions, with gradual reintegration to daily functions and productive activities which are dependent on cognitive-communication skills.

The person with TBI should be provided with individualised interventions which help them adjust to their cognitive-communication impairments and take the person's context into account.

Cognitive communication #4 (Levels A-C)

- Includes new evidence for recommended cognitive communication interventions, including:
 - 4a. Communication partner training (A)
 - 4b. Communication strategy and metacognitive awareness training (A)
 - 4c. Reintegration to daily functions, productive activities, participation and competence, modification of the communication environment, assistance with adjustment to impairments (C)
 - 4d. Communication coping treatment (C)

4e. Confidence, self-esteem and identity formation (C)

4f. Provision of education and information regarding the nature of CCD for the patient, close others and communication partners (C)



CC4a Communication partner training evidence (Level A)



4a. Communication partner training: Level A evidence.

New work since 2014:

- 1. Systematic Reviews:
 - a. Behn et al., 2021
 - b. Wiseman-Hakes et al., 2020

2. **RCTs:**

- a. Rietdijk et al., JSLHR, 2020
- b. Rietdijk et al., JHTR, 2020
- c. Togher et al., 2016



https://abi-communication-lab.sydney.edu.au/courses/interact-abi-lity

CC4b Communication strategy and metacognitive awareness training (Level A)





Reviews

- a. Le et al, 2022;
- b. MacDonald, 2017,
- c. Meulenbroek et al., 2019

Pilot work

- a. Copley et al., 2022
- b. Finch et al., 2017

https://assbi.com.au/Resource

- Individualized, goal- and outcome-oriented treatment should be appropriate to the context of the person, including where they live, study, and work.
- While this recommendation is unchanged from INCOG 2014, goal-attainment scaling (GAS) has been added to measure personally relevant progress.
- > Level A





- Recommends augmentative and alternative communication (AAC) for people with severe communication disability, in combination with training for family members, caregivers, and other communication partners.
- While there were no new RCTs since INCOG 2014, it was recommended that AAC should be routinely offered within the context of the person's everyday environment.

> Level C



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Consider group therapy for cognitive-communication training when social communication impairments exist, and where goals align.

Some example treatments:

- Group Interactive Structured Treatment (GIST)(Harrison-Felix et al 2018)(RCT)
- Cognitive-pragmatic treatment (Gabbatore et al., 2015)
- ➤ INSIGHT (Keegan et al., 2020)
- Project based treatment (Behn et al 2019 a,b)
- > Level A

Cognitive communication #8 NEW!! – you'll hear more later in this lecture!



- Telerehabilitation is efficacious, feasible, and acceptable for communication partner training
- ➢ Rietdijk 2020a, 2020b, 2022
- ≻ Level B

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TBIconneCT Clinician Manual Connecting People Living with Traumatic Brain Injury to Conversation Training





Social cognition #1 NEW!!



- Clinicians should consider evaluating aspects of social cognition ability, including emotion perception, theory of mind (ToM) and emotional empathy.
- Computerized social cognition treatments are not recommended given lack of evidence of generalization to real life activities (INCOG 2022).


Evidence for social cognition #1 (Level A)



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Reviews	RCTs	Other
Cassel 2019	Bornhofen 2008	Cassel 2020
Henry 2016	McDonald 2013	Gabbatore 2015
McDonald 2017	Neumann 2015	Ownsworth 2000
Turkstra 2020	Westerhof-Evers	Rodríguez-Rajo
Vallat-Azouvi 2019	2017	2022

Interventions are recommended which aim at improving:

- ✓ emotion perception
- ✓ perspective taking
- \checkmark Theory of mind
- \checkmark social behavior



- Communication strategy training
- Provision of education and information regarding the nature of acquired cognitive communication disorders to both patient and close other or communication partners

Example from the INCOG 2.0 audit tool for cognitive communication and social cognition in everyday clinical practice

Intervention (guideline recommendation)	Specific activities, devices, or tools	Assessment of need and effectiveness	Patient characteristics	Discipline
Providing education and information regarding the nature of acquired cognitive-communication disorders to both patient and close other or communication partners				
 Prescription of augmentative and alternative communication devices Individuals with severe communication disability following traumatic brain injury should be assessed by trained clinicians to determine appropriate augmentative and alternative communication intervention. The individual and close communication partners should be provided with training to effectively use augmentative and alternative communication aids. This training should be ongoing as needs change and technology evolves. 		 Assessment for need conducted Low-tech or high tech AAC systems are in place or have been trialed Training provided 	 Severe communication impairment (ie, unintelligible speech or lack of production of speech) Unable to meet communication needs as per baseline 	 SLP OT PT MD Neuro Other
 Communication participation in everyday social life should be measured Clinicians should consider group therapy as an appropriate mean of intervention for communication and social skills when the individual has social communication impairments and group therapy aligns with the individual's communication goals. 	• s •	 Results of assessment of participation in social life reported Patient-identified goals measured and reported group training Individual training 	 Cognitive-communication impairment Social cognition impairments 	 SLP OT PT MD Neuro Other

 TABLE 3
 Audit guidelines for priority recommendations: Cognitive-communication (Continued)

Key Messages about INCOG 2.0 Cognitive communication and social cognition management

- The evidence base for communication partner training is continuing to strengthen, with new RCTs and systematic reviews since the 2014 INCOG guideline
- 2. There is Level A support for cognitive communication treatment including communication partner training, communication strategy and metacognitive awareness training, group treatment and aspects of social cognition
- 3. The INCOG 2.0 algorithm provides clinicians with guidance regarding which approaches to consider
- 4. The INCOG 2.0 audit tool provides a way for clinicians to audit their clinical practice



Thanks to Prof Paul Conroy and the RCSLT team

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Using telehealth to deliver evidence-based intervention for communication partner training after traumatic brain injury

Dr Rachael Rietdijk Lecturer, The University of Sydney



Using telehealth to deliver evidence-based intervention for communication partner training after traumatic brain injury

Acknowledgment: Research funding support provided by icare NSW







We acknowledge the tradition of custodianship and law of the Country on which the University of Sydney campuses stand. We pay our respects to those who have cared and continue to care for Country.



Disclosure statement

Relevant Financial Relationships:

• Employee in the School of Health Sciences, Faculty of Medicine & Health at the University of Sydney

Relevant Non-Financial Relationships:

- I am one of the authors of TBI Express and TBIconneCT but do not receive any royalties from purchases of the programs.
- I am one of the authors of the convers-ABI-lity program and hold a share of the intellectual property underlying the content of the platform. I currently receive no income from the program but it may be commercialised in the future.

Objective of presentation

Be aware of **evidence-based options for providing communication partner training after traumatic brain injury**, including the use of telehealth and digital health





TBIconneCT Clinician Manual Connecting People Living with Traumatic Brain Injury to Conversation Training





convers•ABI•lity



interact•ABI•lity

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Cognitive-communication disorders after TBI

After a traumatic brain injury, over 75% of people experience a cognitive-communication disorder (Macdonald, 2017).

Recommendations for management of cognitive-communication disorders (Togher et al., 2023) include training of communication partners.



The TBI Express Program (2013)

Joint training for the person with TBI and their communication partner

Aim: For people with TBI and their communication partners to have more positive conversations together

Clinical trial of TBI Express: After

TBI Express program (joint training), participants had significantly better outcomes than controls in:

 Ratings of support and participation in conversations (Togher et al., 2013)





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TBI express

What happens if we change the ingredients?



Meulenbroek et al., (2019)

Developing the TBIconneCT program (2020)



TBI Express

Togher et al., (2013)



TBIconneCT Rietdijk et al., (2020)

 • 3.5 hrs weekly for 10 weeks • 35 hrs total 		 1.5 hrs weekly over 10 sessions 15 hrs total 	
 • 2.5 hr group session weekly • 1 hr individual session weekly • All sessions attended by both the person with TBI and their communication partner 		 1.5 hr individual session weekly All sessions attended by both the person with TBI and their communication partner In-person or telehealth delivery 	
Treatment Components	 Repeated trials, clinical model, feedback, role-play, problem-solving / self-regulatory / self-monitoring strategy instruction, education, group process 	 Treatment components retained except for no process component 	

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group

Evaluating the outcomes of TBIconneCT

- 51 participants with TBI were recruited through brain injury services and support agencies.
- Each participant nominated a communication partner.
- 17 participants and their communication partners completed in-person TBlconneCT (home visits).
- 19 participants and their communication partners completed telehealth-based TBlconneCT (Skype).
- 15 participants and their communication partners in a historical control group (Togher et al., 2013).



TBIconneCT Clinical Trial



Participant inclusion criteria

Moderate to severe TBI at least 6 months prior

18-70 years old

Significant social communication skills deficits

Have a home computer with Internet connection

Adequate English proficiency



What do we do in a TBIconneCT session?

Core processes:

- reflect on positive and/or negative communication experiences since last session
- ✔ discuss completion of home practice tasks
- replay at least one recorded conversation
- ✔ discuss aspects of the conversation
- ✔ learn new information
- ✓ set home practice tasks together
- ✔ provide a session summary page.



Outcome Measure: Adapted Kagan scales



Purposeful Conversation: "Come up with a list…" Adapted Measure of Participation in Conversation: Interaction and Transaction scales Adapted Measure of Support in Conversation: Acknowledge Competence and Reveal Competence scales (Togher et al., 2010)

Primary outcome measure:

Adapted Measure of Support in Conversation (Reveal Competence) in casual conversation

- Conversation samples were evaluated by an independent rater blinded to allocation and time-point (pre-training, post-training, or follow-up).
- A second rater evaluated 10% samples. Good inter-rater reliability (ICC = 0.67-0.93).

Research questions and data analysis

Research Question 1

Did trained participants have better outcomes than the historical control group?

Research Question 2

What was the magnitude of any differences between the in-person and telehealth participants?

(Trained = In-Person + Telehealth)



Outcomes analyzed using planned orthogonal contrast ANOVAs.

Results: Demographic data

	IN-PERSON n=17	TELEHEALTH n=19	CONTROL n=15	p-value
Age, yrs, median (range)	54 (20-68)	42 (19-66)	36 (19-68)	0.06
Education, yrs, mean (SD)	14.4 (2.7)	13.8 (3.2)	12.7 (3.2)	0.32
TPI*, mths, median (range)	12 (6-574)	53 (6-342)	91 (24-276)	0.03
PTA*, days, median (range)	42 (10-98)	46 (1-183)	40 (6-182)	0.81
CP* age, yrs, median (range)	43 (20-78)	57 (27-67)	57 (21-79)	0.62
CP* gender, M/F, n	2/15	3/16	3/12	0.89
TBI gender, M/F, n	13/4	17/2	13/2	0.63
FAVRES Accuracy, median	41 (1-106)	41 (1-106)	42 (1-106)	0.90

* TPI = Time post-injury, PTA = post-traumatic amnesia, CP = Communication partner, FAVRES = Functional Assessment of Verbal Reasoning and Executive Strategies

Results: Outcome measures at baseline

	IN-PERSON n=17	TELEHEALTH n=19	CONTROL n=15	p-value		
ADAPTED KAGAN SCALES: CASUAL C	ONVERSATION					
MPC Interaction	2.09 (0.83)	2.34 (0.53)	2.37 (0.79)	.47		
MPC Transaction	2.35 (0.84)	2.42 (0.73)	2.27 (0.59)	.83		
MSC Acknowledge Competence*	2.0 (1.5-3.5)	2.5 (1.0-3.5)	2.0 (1.5-3.5)	.57		
MSC Reveal Competence*	2.0 (1.3-3.3)	2.3 (1.3-3.3)	1.8 (1.0-3.2)	.06		
ADAPTED KAGAN SCALES: PURPOSEFUL CONVERSATION						
MPC Interaction*	2.0 (0.0-3.0)	2.0 (1.0-3.0)	2.5 (1.0-3.0)	.20		
MPC Transaction*	2.0 (0.5-3.0)	2.0 (1.0-3.0)	2.5 (1.0-3.0)	.09		
MSC Acknowledge Competence	2.03 (0.60)	2.26 (0.84)	2.20 (0.77)	.63		
MSC Reveal Competence	1.85 (0.60)	2.00 (0.68)	2.04 (0.74)	.70		

MPC = Measure of Participation in Conversation, MSC = Measure of Support in Conversation. Scales range from 0 to 4, 0 = no participation / support, 4 = full participation/support. Data are means (SDs) except variables marked * which are medians (range)

Adapted Kagan scales: Casual Conversations

Aim 1: Trained versus Control



Aim 2: In-Person versus Telehealth



Adapted Kagan scales: Purposeful Conversations

Aim 1: Trained versus Control



Aim 2: In-Person versus Telehealth



Maintenance of Treatment Effects: Casual Conversations



Aim 2: In-Person versus Telehealth





Maintenance of Treatment Effects: Purposeful Conversations



Aim 2: In-Person versus Telehealth

MPC: Transaction (pwTBI)



TBlconneCT compared to TBl Express: Treatment effects

	TREATMENT EFFECTS?	TBlconneCT	TBI Express
PwTBI	Casual: Interaction	 ✓ 	 ✓
	Casual: Transaction	 ✓ 	 ✓
	Purposeful: Interaction		 ✓
	Purposeful: Transaction	 Image: A second s	V
СР	Casual: Acknowledge Competence	 	 Image: A set of the set of the
	Casual: Reveal Competence	 ✓ 	 Image: A second s
	Purposeful: Acknowledge Competence		
	Purposeful: Reveal Competence		

The TBlconneCT program produced similar improvements to the original TBl Express program at the end of the program.

TBIconneCT and TBI Express: Maintenance over time

	Maintenance of outcome	TBIconneCT	TBI Express
PwTBI	Casual: Interaction	 ✓ 	 Image: A second s
	Casual: Transaction		 ✓
	Purposeful: Interaction	N/A	 ✓
	Purposeful: Transaction	×	v
СР	Casual: Acknowledge Competence		 Image: A set of the set of the
	Casual: Reveal Competence	 Image: A set of the set of the	 ✓
	Purposeful: Acknowledge Competence	N/A	N/A
	Purposeful: Reveal Competence	N/A	N/A

Improvements were not maintained as successfully

after TBlconneCT training, compared to TBl Express.

Limitations

- The trial was adequately powered for comparing the trained and control groups, but was not adequately powered for non-inferiority comparisons between in-person and telehealth training.
- Participants in the in-person group were from metropolitan Sydney. Participants in the telehealth group were distributed across metropolitan Sydney and regional and rural areas.



Key findings regarding the outcomes of TBlconneCT

- The Adapted MPC and Adapted MSC were sensitive to demonstrating effects of social communication skills training after TBI.
- TBIconneCT achieved commensurate outcomes to TBI Express:
 - with less training hours,
 - and without group delivery.
- Treatment effects were not maintained as successfully after TBlconneCT, compared to TBI Express.
- In-person and telehealth delivery had similar outcomes, indicating potential of telehealth delivery.

ASSBI

TBIconneCT Clinician Manual Connecting People Living with Traumatic Brain Injury to Conversation Training





Telehealth: Other factors to consider



Future directions in digital health and CPT





Development of convers-ABI-lity



convers•ABI•lity

Online platform for delivery of communication partner training after ABI



- 1. We all have some problems with conversation
- 2. We can keep improving our conversations
- 3. Match your conversation to the situation
- 4. Work together to get the message across
- 5. Talk like you are teammates
- 6. Keep your conversations going
- 7. Make your conversations organised

Focus of PhD research completed by Petra Avramovic

Harnessing digital health for communication partner training



Step 1 of 6: Let's get started.

Recording 1: Have a chat together about any topic of your choice. Try to keep the conversation going for eight minutes.

Instructions

Click on Record yourself

- Click on the "microphone inside a camera" icon to turn on your camera
- Make sure you are both on camera
- Click the circle to start recording
- Once the time is moving you are recording
- Start your conversation!
- · When you are finished, click "Use recording" and it will upload
- · Once you see the video uploaded confirmation, you can continue





convers•ABI•lity

Step 8 of 9: Watch a conversation.

We will also learn through watching conversations between other people. This will help us tune into the details of what happens in a conversation.

Here is a video of a conversation between two friends in a workplace.

One way we can learn by watching conversations is to notice when something happens. Watch the video and:

• Tap the left button when the woman with red hair starts talking.

· Tap the right button when the woman with blonde hair starts talking



	Red hair	Blonde hair	
Previous activity			Next activity

Harnessing digital health for communication partner training



Videoconferencing

functions

convers•ABI•lity

Interview feedback



 Spoken time
 Spoken percent

 Rachael
 0
 -NaN%

 Participant
 0
 -NaN%

3:48 ▲
3:52
? You asked a question to help the topic to keep going.

Overall feedback

A This session was about keeping the conversation going.

IDEAS FOR JOHN Start off with a good topic. Have longer turns. Ask guestions

IDEAS FOR MARY

Find new topics and information to share.
Break topics down into smaller sections.
Keen our turns short - share one piece of information at a.





Learn how to interact successfully with people who have a brain injury

interact • ABI • lity

A team of researchers and speech pathologists has developed interact-ABI-lity - a communication skills resource for anyone who interacts with a person with an acquired brain injury (ABI).

This free online tool is for family members, friends, support workers, and professionals working in brain injury.

- Hear from people with a brain injury and their family members
- Learn about communication changes
- Learn how to support people with their communication
- Gain a certificate of completion

Access the resource at: bit.ly/interact-ABI-lity







When accessing the resource, you can choose whether to participate in a research study. This study is approved by University of Sydney Human Research Ethics Committee (HREC approval no: 2022/513) social-ABI-lity Advertisement Version 1, dated 27/6/22
Evidence based options for communication partner training after traumatic brain injury



TBIconneCT Clinician Manual Connecting People Living with Traumatic Brain Injury to Conversation Training

ASSRI



Evidence from clinical trial

- Group-based, in-person program
- ✔ Available for purchase from ASSBI

- Evidence from clinical trial
- ✔ Individual, in-person or telehealth program
- ✔ Available for purchase from ASSBI



www.assbi.com.au

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Evidence based options for communication partner training after traumatic brain injury



convers•ABI•lity



Evidence from pilot studies

- ... Not yet available to clinicians
- Adaptation for dementia in progress
 (Naomi Folder, Uni of Technology Sydney)
- Evidence from pilot studies
- Ongoing research in progress
- ✔ Available to anyone, for free, internationally



bit.ly/social-brain-toolkit

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Cognitive-communication disorders after TBI and the use of social media

Dr Melissa (Liss) Brunner Lecturer, University of Sydney @LissBEE_CPSP melissa.brunner@sydney.edu.au



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We acknowledge the tradition of custodianship and law of the Country on which the University of Sydney campuses stand. We pay our respects to those who have cared and continue to care for Country.



Disclosure statement

Relevant Financial Relationships:

• Full time employee in the School of Health Sciences, Faculty of Medicine & Health at the University of Sydney

Relevant Non-Financial Relationships:

- I developed the social-ABI-lity program
- I receive no financial benefit from distribution/use of the social-ABI-lity program
- Board Member of speechBITE <u>www.speechBITE.com</u>
- Editorial Board (Social Media Editor) for the journal Brain Impairment

Learning outcomes

- Describe the benefits and risks of online social relationships and social media use after acquired brain injury
- Discuss the complexities of addressing social media use during brain injury rehabilitation, including the use of social media as a speech-language pathologist
- Explain where to find resources available to guide the incorporation of social media skills into collaborative social communication rehabilitation goals.



SOCIAL MEDIA USERS OVER TIME (YOY)

NUMBER OF SOCIAL MEDIA USERS (IN MILLIONS) AND YEAR-ON-YEAR CHANGE (NOTE: USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS)





SOURCES: KEPIOS ANALYSIS; COMPANY ADVERTISING RESOURCES AND ANNOUNCEMENTS; CNNIC; BETA RESEARCH CENTER; MEDIASCOPE; OCDH. ADVISORY; SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS. COMPARABILITY: SOURCE CHANGES, BASE CHANGES, AND METHODOLOGY CHANGES. VALUES MAY NOT CORRELATE WITH THOSE PUBLISHED IN PREVIOUS REPORTS. SEE NOTES ON DATA FOR FURTHER DETAILS.



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What is Social Media?



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Internet-based applications/software that:

- allow the creation and exchange of User
 Generated Content (Kaplan & Haenlein, 2010)
- allow individuals, communities, and organizations to collaborate, connect, interact, and build community by enabling them to create, co-create, modifies, share, and engage with user-generated content that is easily accessible (McCay-Peet & Quan-Haase, 2017)
- enable users to create, share and view content in publicly networked one-to-one, one-to-many, and/or many-to-many communications (Hopkins, 2017)

What is social media?



– Blogs



- Collaborations





- Virtual Social Worlds

Virtual Game Worlds



lmage: https://images.app.goo.gl/jQJBpCsb2oH2CEnJ6

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MAIN REASONS FOR USING SOCIAL MEDIA

PRIMARY REASONS WHY SOCIAL MEDIA USERS AGED 16 TO 64 USE SOCIAL MEDIA PLATFORMS





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Cognitive-communication functions & online interactions

Functions	Examples that could influence online interactions
Task initiation	Reduced output
Reasoning	Abstract concepts
Attention	Easily distracted
Flexible thinking	Adjusting to unexpected changes
Emotional control	Managing feelings
Working memory	Holding key information in mind
Self-monitoring	Awareness of performance
Impulse control	Stop before acting
Organisation	Keeping track of progress



Brunner PhD: Mixed Methods Design exploring social media use after TBI

Background	Hashtag Study (Context)	Study 1
Systematic Literature Reviews (Qualitative Evidence Synthesis) 1. Social Media & TBI 2. ICT & TBI rehabilitation	Twitter Hashtag Data Analysis Public tweets containing TBI-related hashtags	Narrative Interviews People with TBI who use social media
Study 2 Narrative Interviews and Twitter Data Analysis People with TBI who use Twitter	Study 3 Focus Groups Health Professionals working in TBI Rehabilitation	Meta-Synthesis Multi-Level Mixed Methods Research



Brunner, M., Hemsley, B., Togher, L., Dann, S., & Palmer, S. (2021). Social Media and People with Traumatic Brain Injury: A Meta-Synthesis of Research Informing a Framework for Rehabilitation Clinical Practice, Policy, and Training. American Journal of Speech-Language Pathology, 30(1), 19-33.

UTS



Five Key Concepts



Brunner, M., Hemsley, B., Togher, L., Dann, S., & Palmer, S. (2021). Social Media and People with Traumatic Brain Injury: A Meta-Synthesis of Research Informing a Framework for Rehabilitation Clinical Practice, Policy, and Training. American Journal of Speech-Language Pathology, 30(1), 19-33.



An evidence-based protocol for addressing social media during rehabilitation after TBI

Concept	Facilitator of Social Media Use
Purpose	Identify digital communication systems that are personally meaningful
Knowledge and Experience	Identify barriers and/or challenges in using social media
Caution	Support cyber-safety and cyber-resilience
Networks	Support inclusion in online communities
Supports	Support access and participation in online communities

Brunner, M., Hemsley, B., Togher, L., Dann, S., & Palmer, S. (2021). Social Media and People with Traumatic Brain Injury: A Meta-Synthesis of Research Informing a Framework for Rehabilitation Clinical Practice, Policy, and Training. American Journal of Speech-Language Pathology, 30(1), 19-33.

Research in the ABI Communication Lab





Content Analysis

Instagram YouTube



Survey

Rehabilitation Professionals experiences of social media use during ABI rehab



Online

Self-Identity

People with ABI and Dementia

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What training is available? Scoping Review

An integrative scoping review was conducted to locate and synthesise:

-) research investigating training for developing social media skills and safety;
- b) free online resources for social media skills training for the general public; and
 - C) online support groups for people with brain injury.



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srunner et al. (2022). https://www.jmir.org/2022/4/e35595

Scoping Review Results

Social media training for people with brain injury should:

- Be co-designed
- Be interactive
- Be safe
- Provide opportunities to practice
- Provide choices
- Support memory

Scoping Review Results

Key issues identified to address in social media training for people with brain injury



Brunner et al. (2022). https://www.jmir.org/2022/4/e35595

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Scoping Review Results



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Brunner et al. (2022). https://www.jmir.org/2022/4/e35595

The social-ABI-lity program



SBT Team Members: Rachael Rietdijk, Melissa Brunner, Emma Power, Petra Avramovic, Melissa Miao, Nick Rushworth, Renee Lim, Jarryd Daymond, Steven Maguire, Sophie Brassel, Liza Maclean, Anne-Maree Brookes, Rhys Ashpole, & Leanne Togher





The collaborative design of social-ABI-lity









23 participants:

- 5 People with TBI
- 10 Professionals
- 3 Speech Pathologists
- 5 Everyday Communication Partners

2 interviews each

1st consultation

Focus on:

- Accessibility
- Content
- Format
- Key priorities
 - for learning

2nd consultation Focus on prototype development



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"I reckon to other people who had a brain injury like me, I really benefit so many things from it."

Pilot study - 4 participants completed the course

- Acceptable, engaging, functional, & accessible
- No change in frequency of use
- Improved confidence & awareness







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https://abi-communication-lab.sydney.edu.au/courses/social-abi-lity

An online resource for people with brain injury to learn about using social media, connecting with other people, and staying safe

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• Information

- Videos
- Questions
- Printable worksheet





social-ABI-lity: Finding people or information that could help you use social media



- Information
- Videos
- Questions
- Printable worksheet



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social-ABI-lity Welcome to social-ABI-lity! (10 minutes) S 3 Topics O What is social media? (20 minutes) Guizzes <u>Staying safe in social media</u> (60 minutes) 7 Topics 5 Surveys & Quizzes S What is a digital footprint? (video) B How do I manage my digital footprint and identity? (6 questions) Watch out for online scams [video and reading] Pick the scam! (7 questions) Set smarter with your data (video) Keeping your details private (5) questions) S What are trolls and online drama? (video) Look out for online drama (2 guestions) O What if something bad happens online? (reading and video] O Top online safety tips (reading) O More resources for you about 'Staying Safe in Social Media' [Extra information and video] Module 2: Your feedback (1 guestion)

C How do I use social media?





Information

• Videos

0 T

- Questions
- Printable worksheet



TASK: Write this website address down on your <u>WORKSHEET</u> in this section here:

	Staying safe in s	social media	
	want my social media i	identity to be about:	8
	Think before	you post:	
Is this	? Is this	? Is this	
Think befor	e you click or share you	r details: Could this be	a scam?
My task: If so	mething bad happens	online: Report it. Get he	elp. Go t

(Staying safe in social media section - My task: If something bad happens online: Report it. Get help. Go to https://www.esafety.gov.au/report)

• Information

- Videos
- Questions
- Printable worksheet







- Work at their own pace
- Save their progress
- Get a certificate at the end

Pilot study of a multicomponent social media communication skills intervention





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https://doi.org/10.1111/1460-6984.12806




12-week private Facebook group for practice

social

oolkit

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Facebook Group 1 – 7 participants Facebook Group 2 – 9 participants

- Moderated by Sydney Uni and Brain Injury Australia

Data collection:

- social media knowledge, use, and enjoyment, and quality of life
- pre-intervention, post-intervention, & 3 months post-intervention

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For the 16 participants in Groups 1 and 2:



9 people increased their knowledge of romance cyberscams

11 people gave more specific advice in response to cyberscams

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https://doi.org/10.1111/1460-6984.12806

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For the 16 participants in Groups 1 and 2:



5 people increased their knowledge of hashtags

7 people generated more hashtag suggestions

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At their 3 month follow-up appointment:



15 people maintained their knowledge of cyberscams

13 people maintained their knowledge of hashtags

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No change in how often Facebook was used

$\dot{\mathbf{x}}$

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Improved confidence (p = .002) and enjoyment (p = .013)

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https://doi.org/10.1111/1460-6984.12806

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"give it a go, 100 percent, give it a go" 亦亦亦亦亦亦 亦亦亦亦亦亦亦亦亦亦亦

social-ABI-lity Group 1social-ABI-lity Group 2

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https://abi-communication-lab.sydney.edu.au/courses/social-abi-lity

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Building online resources for ABI rehabilitation



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#TwitterMind Thesis Papers



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Questions



Evaluation form







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Thank you













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