

Head and Neck Cancer community service models

Focus	Question	Notes
About the service	Team name/title	NELFT Adult SLT service (H&N cancer)
	Describe the service	Community based H&N cancer SLT service offering assessment and intervention pre-treatment, on-treatment, post-treatment & late effects. Surgical and oncology pathways. No inpatient service. Working in collaboration & coordination with other H&N SLT services in the NEL/NCL network. Joint clinics with nutrition & dietetics and ENT. Ad hoc joint working with palliative care, in-reach to hospice, district nursing & other community health teams.
	Is there a service specification?	Yes
	Is there a patient pathway?	Yes – shared across multiple sites and trusts
Where and when is the service provided and by whom?	Where is the service provided?	Community health centres, home visits, nursing home visits. Monthly joint swallow/voice clinic with ENT. Weekly community FEES & laryngectomy service. Weekly VF clinic led by community SLTs in collaboration with radiology service at local acute hospital. Domiciliary laryngectomy service including valve changes.
	How often is this service provided?	Daily
	When is the service provided? <i>E.g. clinic hours / week days only etc</i>	Mon-Fri, 9-5
	Which staff group/s provide support in the delivery of this service?	SLTs
Referrals	What is the referral criteria for the service?	People with a current or previous diagnosis of head and neck cancer, presenting with SLT related concerns: voice, swallow, speech, upper airway, laryngectomy
	Who are the referrers?	Mostly direct from MDM; occasionally via GP (e.g. late effects)
	What are the discharge criteria for the service?	As agreed with individual service user – requesting discharge, back to normal function, rehab goals achieved, or maximum rehab potential achieved

Quality and effectiveness	What outcome measures are collected?	Depends on individual service user. Routine outcome measures include: GRBAS, MIO, 100ml WST, Tongue ROM scale, FIGS, H&N cancer intelligibility rating scale, PSS (H&N)
PPI	Have patients/public been involved in developing and auditing the service?	Yes – EB CD project being used to develop laryngectomy service