

# Scotland's voices: stories from the past; stories for the future

Oral histories of speech and language therapists

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## **SLT** oral history: presentation aims

- 1. To explore the issues when SLT professionals 'do history'.
- 2. To explore methodological issues.
- 3. To present results from the first group of Scottish SLT participants.



## Scotland's voices SLT oral history: background

### Research in history is contentious

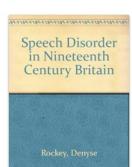
- Sourcing
- Selection
- Triangulation
- Interpretation

Oral history can be even more contentious.

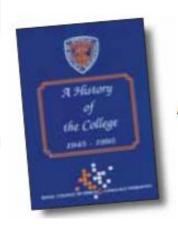
## Scotland's voices SLT oral history: background



### Written histories of the UK profession

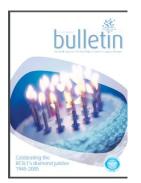






A History of the College 1945-1995







Short Repor

Content analysis of the professional journal of the Royal College of Speech and Language Therapists, III: 1966-2015—into the 21st century

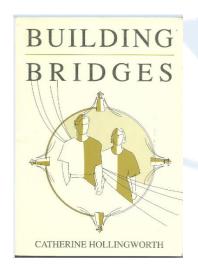
Linda Armstrong, Jois Stansfield, Steven Bloch ☑

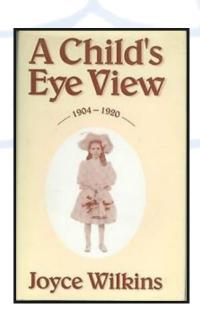
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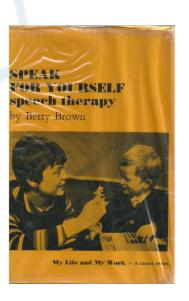
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SLT oral history: background

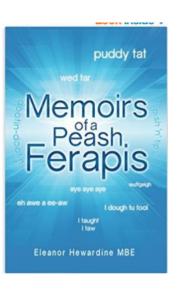
## Autobiographies of SLTs













## Scotland's voices SLT oral history: methodological challenges

Possible focus of an oral history study:

- very narrow (thematic) v. wide (life story)
- consensus v. different experiences
- continuity v. contradiction
- change over time.



# Scotland's voices SLT oral history: procedural challenges

- audio-recorded (semi-structured?) interview?
- video-recorded (semi-structured?) interview?
- Skype (semi-structured?) interview?
- written narratives?
- survey/questionnaire?
- focus groups?
- supply photos, archive material in support?
- add quantitative data?

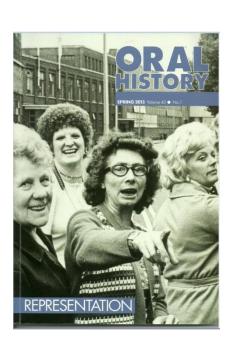
## Scotland's voices SLT oral history: ethical challenges



Interviewer: insider or outsider?
Participant selection and recruitment
Informed consent (for what?)
Naming, pseudonyms or anonymity?
Trust

Time commitment
Sharing authority vs triangulation of information
Member checking – or not?

Respect for and representation of stories





## Scotland's voices SLT oral history: practical challenges

**Funding** 

Working technology (and competent user)

Memory

Post hoc justifications?

**Transcription** 

**Editing** 



# Scotland's voices SLT oral history: decisions

Focus: life story

Interviewer: insider

Participants: SLTs qualifying before 1970

Recruitment: SASTA and snowballing

Topic guide sent in advance

Audio-recorded (semi-structured) interview

Thematic network analysis



SLT oral history: the story so far

Ethical approval from MMU.

Eight participants from Scotland to date, all women, all retired (and more now volunteered)

All educated at Scottish 'training schools'

4 Glasgow, 4 Edinburgh

Classes of: 1948-51 through to 1965-68

Many had located archive materials relating to their careers.

## Manchester Metropolitan University

## SLT oral history: the stories so far

## Why speech and language therapy?

- 'Speech therapy was unheard of in 1948'
- 'I wanted to be a nurse or an almoner'
- 'I didn't want to be a speech therapist, I wanted to go on the stage'
- 'My father phoned Miss Morrison' [Edinburgh School of Speech Therapy]
- 'My mother interviewed Dr Anne [McAllister, Glasgow School of Speech Therapy]'

## Manchester Metropolitan University

## SLT oral history: the stories so far

## College life

'It was like finishing school – had a uniform, grey blazer, grey and purple scarf'

'No real collegiate life'

'2 dropped out, one to become a model'

'One left early, one eloped'

'Lectures all over the place'

'The library was one shelf of books. There were no tests'

### SLT oral history: the stories so far



## College curriculum

'Language had not been invented' (Edinburgh, early 1950s)

Physics of sound, anatomy and physiology, child development, neurology, phonetics, psychology.

'Normal voice and speech and relaxation. I liked that'

'lectures on a Saturday morning' (Glasgow, late 1960s)

'A full day of clinical placements then lectures at 5pm.'

## SLT oral history: the stories so far

## Manchester Metropolitan University

#### Memorable mentors

Dr Anne [McAllister] 'I didn't see her as formidable, but...'

Edna Butfield 'brilliant clinician'

Miss [Kay] Morrison 'wicked towards people with a regional accent'

Muriel Morley 'would come to clinics if in difficulty'

Dr Tom T S Ingram [paediatric neurologist] 'made you learn'

Moira McGovern 'a breath of fresh air'

Christine Allen (now Skinner) 'inspirational'

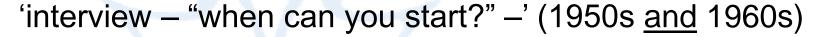
And many more





### SLT oral history: the stories so far

### Early careers and challenges



'went on push bike with wicker basket, hand mirrors and straws' (1950s)

'[re sailors from Leith docks] I have ability to diagnose syphilis' (1950s)

'I was the first qualified therapist in the [learning disability] hospital' (1960s)

'had to work out ferry timetables to get to the islands [Mull, Coll, Tyree]' (1960s)

'in at the deep end – glass on the road, not safe, learned how the community functioned' (1960s)



## Scotland's voices SLT oral history: the stories so far



## Mid careers and challenges

'I was busy being married' (1950s)

'then worked part time, thank goodness for the grandparents' (1960s)

'went off to have babies...worked as long as I could before the baby and had to leave' (1960s)

'[husband's job moved and when an SLT post came up] had to go back full time' (1970s)

'encouraged to work a half day a week so I didn't have to leave' (1980s)

### SLT oral history: the stories so far



## Specialists and generalists

'mostly child speech',

'cleft palate team, saw children at an early age'

'voice and Parkinson's'

'learning disability hospital – some shouldn't have been there, several had severe hearing impairment'

'surgical neurology – before seatbelts were compulsory'

'In a rural area I was a specialist generalist!'

## Scotland's voices SLT oral history: the stories so far



## Learning on and off the job (CPD)

'learned to sign [from teacher of the deaf] along with the children'

'went to [acute hospital] for observations of specialist clinics'

'self taught about language'

'set up a book group [to keep up to date]'

'study days in Edinburgh - had to set off by 6am'

'did an OU degree'

'I saw an ad for the MSc - sold my mini [to fund studies]'

## SLT oral history: the stories so far



#### Worst of SLT...

Pay, pay, pay

'I opened my first pay slip and cried'

'£720 a year in 1969'

'Agenda for Change'

## Professional colleagues

'consultants' lack of recognition of our knowledge and skills'

'teachers who don't "get" communication'

#### Clients/service users

'frustration when parents not willing to do the work'

'sometimes you could see them far enough'

## SLT oral history: the stories so far

...and the best of SLT

## Experiences

'The autonomy'

'Variety – never bored'

'[- started with 3 therapists] now 36 FTE and 6 assistants'

## Professional colleagues

'excellent [multi-disciplinary] team'

'having my work recognised'

#### Clients/ service users

'Seeing the kids you have worked with, how they've come on' patients are the best thing'





## Scotland's voices SLT oral history: the story so far

(with apologies to male colleagues)

"History is her-story too"
Anonymous

# Scotland's voices SLT oral history: acknowledgements



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\*Participants for sharing their stories\*