



25-26 September 2019
IMPROVING QUALITY
IN SPEECH AND LANGUAGE THERAPY
EVERYONE'S BUSINESS

Royal College of Speech and Language Therapists
RCSLT Conference 2019
Improving quality in speech and language therapy: Everyone's business
#RCSLT2019

25-26 September 2019
East Midlands Conference Centre, Nottingham

RCSLT Conference 2019 keynote: Dr John Boulton



Dr John Boulton

Dr John Boulton is the Interim Director of NHS Quality Improvement and Patient Safety, 1000 Lives at Public Health Wales

John is currently interim director of quality improvement and patient safety and director of 1000 Lives Improvement at Public Health Wales. Prior to this he worked as executive director of continuous improvement at Aneurin Bevan University Health Board (ABUHB) in Wales.

John has extensive experience in the field of quality improvement. While working as a rheumatologist, he became interested in quality improvement methodologies. After becoming an active member of his trust's improvement team, John went on to lead the outpatient transformation program. His work within rheumatology was shortlisted for a national award, and included improved scheduling of biological therapies, delivery of biologics within community settings, and improving patient experience within outpatient clinics.

In 2012 John was awarded a quality improvement fellowship at the Institute for Healthcare Improvement, sponsored by the Health Foundation. This enabled him to develop a deep understanding of improvement science as well as observing how to achieve improvement at scale.

Prior to moving to Wales, John worked in the State of Qatar as clinical lead for quality improvement at Hamad Medical Corporation. He led the corporate flow strategy resulting in the development of a flow collaborative which built organisational capability, and ultimately produced marked improvements in flow. In addition, he supported the Institute for Healthcare Improvement's (IHI) patient safety collaborative which resulted in sustainable reductions in patient harm.

John has presented extensively on quality improvement and mathematical modelling. He is currently European faculty for the IHI's Improvement Coach Professional Development programme. In 2018 he became honorary professor at the University of Swansea.