





**This looks a bit hairy!**



# At primary school

**JUST DIFFERENT**  
learning about disability



# Secondary school





# Opening my front door



# Enjoying breakfast

**JUSTDIFFERENT**  
learning about disability



# Making a cup of tea





# Relaxing on the sofa





My favourite place!



My amazing bath!





# My Pathfinder

**JUST DIFFERENT**  
learning about disability







# Skiing in Colorado

**JUST DIFFERENT**  
learning about disability



# Playing Boccia





# My Accent





# Communication Access UK

## The Vision:-

Communication access is as important as physical access

- Every person has the right to be treated with dignity and respect.
- Good communication benefits everyone.
- Effective communication access for all is achievable through awareness, education and training.



# Background



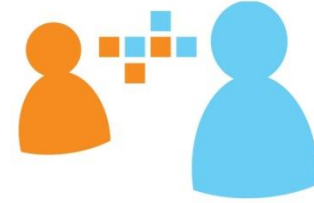
- The International Symbol of Access (also known as the ISA or wheelchair symbol) is recognised as the universal symbol for disability access across the world.
- Individual symbols have also been developed such as the visual and hearing impairment symbols respectively.
- Currently there is no specific symbol for communication access in the UK.

# The story so far....



- Vision shared with RCSLT and Stroke Association by Communication Matters
- Partnership launched in July 2016 through a Stakeholders symposium hosted by RCSLT
- Steering group formed which includes representatives from Communication Matters, the Stroke Association, the MND Association and Headway, speech and language therapists and service users
- Initial stage of consultation in 2017 resulted in over 3,000 responses

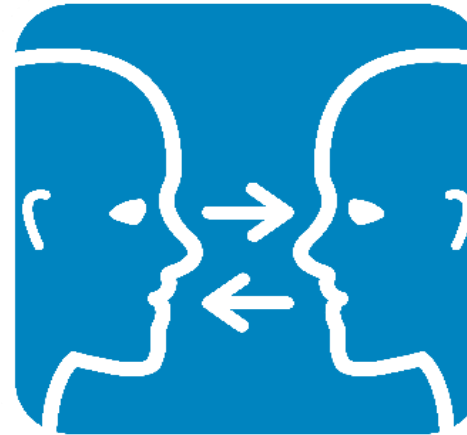
# The first consultation



- Choice of 5 symbol concepts
- We also asked participants to identify what makes for 'good communication' as a basis for developing the minimum standards and identifying the most important components for staff training



# The second consultation



- Most popular concepts identified from the first consultation
- Ambition for the second consultation to refine 1 concept upon which to develop our symbol through engagement with as many service users as possible
- Engaged 60+ service user organisations
- Over 2500 responses



# The Public Health Perspective How SLT Transforms Lives through Delivering Together



**Saturday 17<sup>th</sup> November 2018**

Shima Choudhury

Regional Sure Start SLC Co-ordinator



*Improving Your Health and Wellbeing*





# AHP Groups

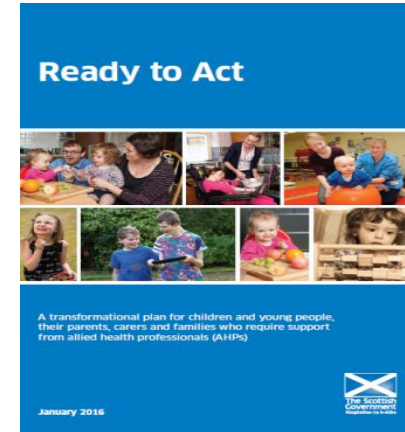
Art therapists
Dietitians
Drama therapists
Music therapists
Occupational therapists
Orthoptists
Orthotists
Physiotherapists
Podiatrists
Prosthetists
Radiographers
Speech and language therapists



# Transformational change definition and practice



*"A complete change in the appearance or character of something or someone especially so that that thing or person is improved."*



*"There is a critical difference between a plan for change and a plan for transformation. Transformation is not simply about implementing shifts in practice. It is also about identifying and carrying out a series of inter-related and interdependent initiatives designed to achieve change in the services we provide."*

# Transformational change definition and practice

PPI/coproduction  
ambitions  
vision Innovation  
Bold  
**TRANSFORMATION**  
High level improvement  
Quality change  
Culture



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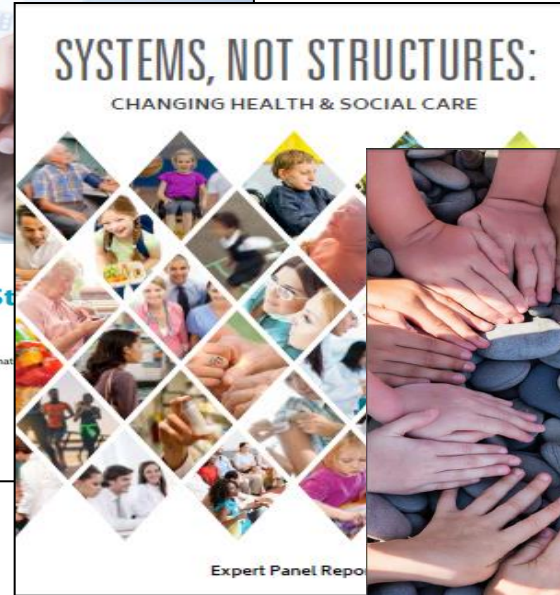
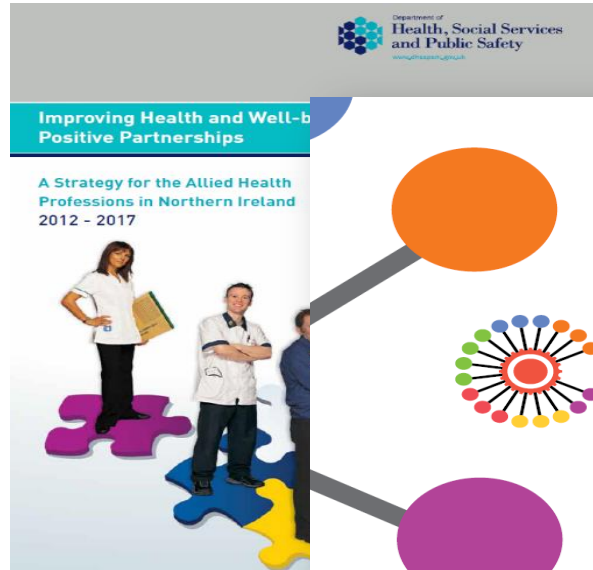
# Transformational change definition and practice



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# Key Strategic Drivers



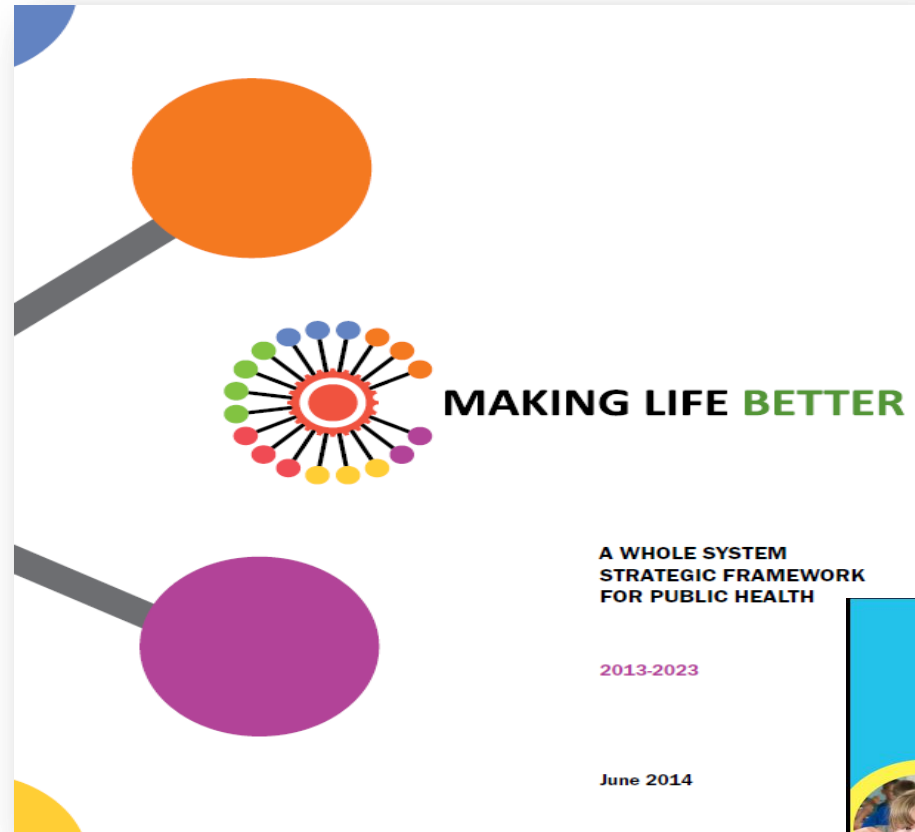
# Delivering Together



- Improving the Health of our Population
- Improving the Quality and Experience of Care
- Supporting and Empowering Staff
- Ensuring Sustainability of our service



# Making Life Better/PHA Corporate Plan



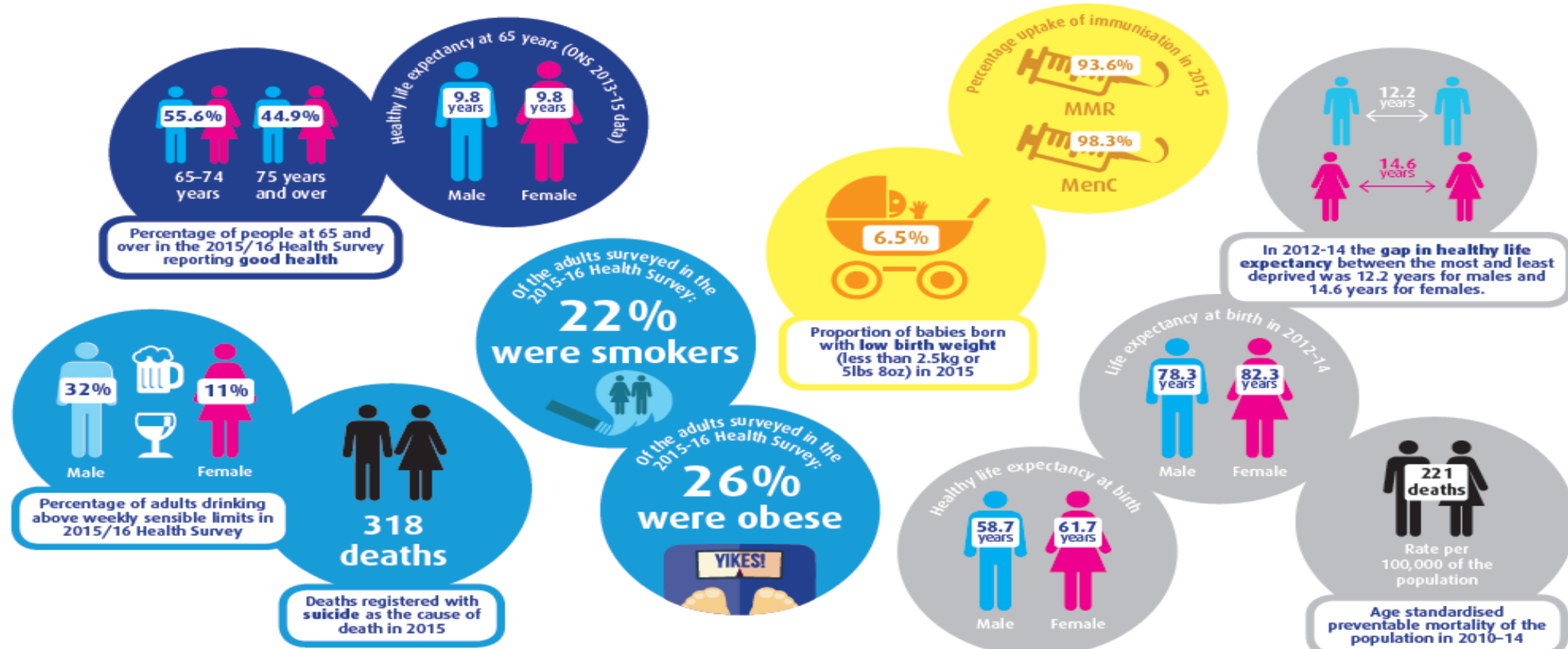
## 6 Themes

- ❖ Giving Every Child the Best Start
- ❖ Equipped Throughout Life
- ❖ Empowering Healthy Living
- ❖ Creating the Conditions
- ❖ Empowering Communities
- ⑩ Developing Collaboration



# PHA Corporate Plan

## The story so far



# Transformational change: definition and practice

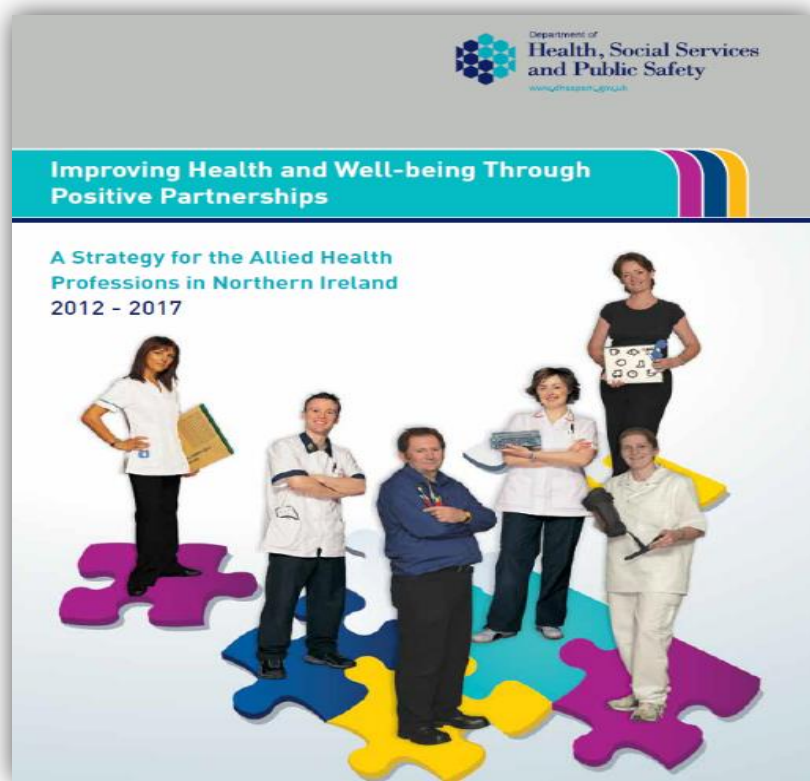


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# The AHP Strategy



- Promoting person-centred practice and care
- Delivering safe and effective practice and care
- Maximising resources for success
- Supporting and Developing the AHP workforce

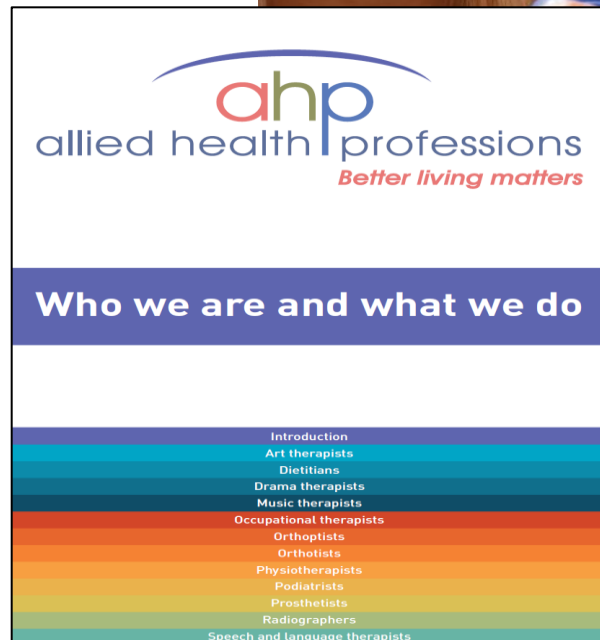


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# The AHP Strategy

- ❖ Supporting and Developing the AHP Workforce
- ❖ Enhanced Profile
- ❖ Standardised Elective Care Pathways
- ❖ Workforce Reviews



## Speech and language therapists

Speech and language therapists provide assessment, diagnosis, treatment and support for children and adults of all ages who have difficulties with speech, language, communication, eating, drinking and swallowing.

Speech and language therapists work directly with service users and their carers to provide them with individualised support. They also work closely with teachers, doctors, nurses, other AHPs and psychologists to develop intervention programmes according to the service user's individual needs.

Speech and language therapists play a key role in rehabilitation, improving the quality of people's lives and helping them to achieve their potential. They provide guidance and advice on how to help promote the best quality care and support for those with communication and swallowing difficulties.

They work in a variety of locations across health and social care, local communities, education facilities, voluntary agencies and in the independent sector.

Speech and language therapists encourage service users and/or carers to be involved in their own care by providing information and encouraging active participation in the intervention process. They aim to support and empower service users or families to manage the communication difficulty themselves.

# Speech and Language Therapy; Transforming our world

- Development of Key Public Health Messages

Playing with parents is number one.  
Get ready for learning and lots of fun!




Let's talk and play,  
all phones away.  
We'll pick a book  
and have a look.

Let me try  
to learn and do.  
It helps me do things  
just like you.

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Playing with parents is number one.  
Get ready for learning and lots of fun!



Healthy food  
is good inside,  
it keeps me well  
and helps me thrive.

Let's move, explore,  
laugh and play,  
to keep us fit  
in every way.

HSC Health and Social Care  
Early Intervention  
ATLANTIC  
Northern Ireland Executive  
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Produced by the Public Health Agency www.publichealth.hscni.net

Playing with parents is number one.  
Get ready for learning and lots of fun!



Let's play together,  
on the floor.  
When you're with me  
I learn much more.

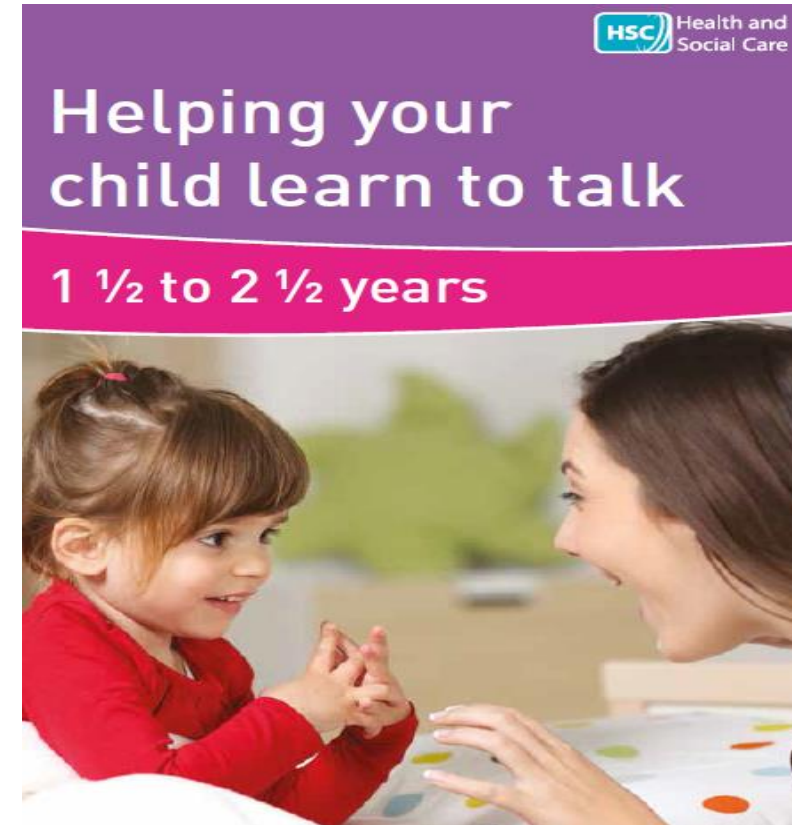
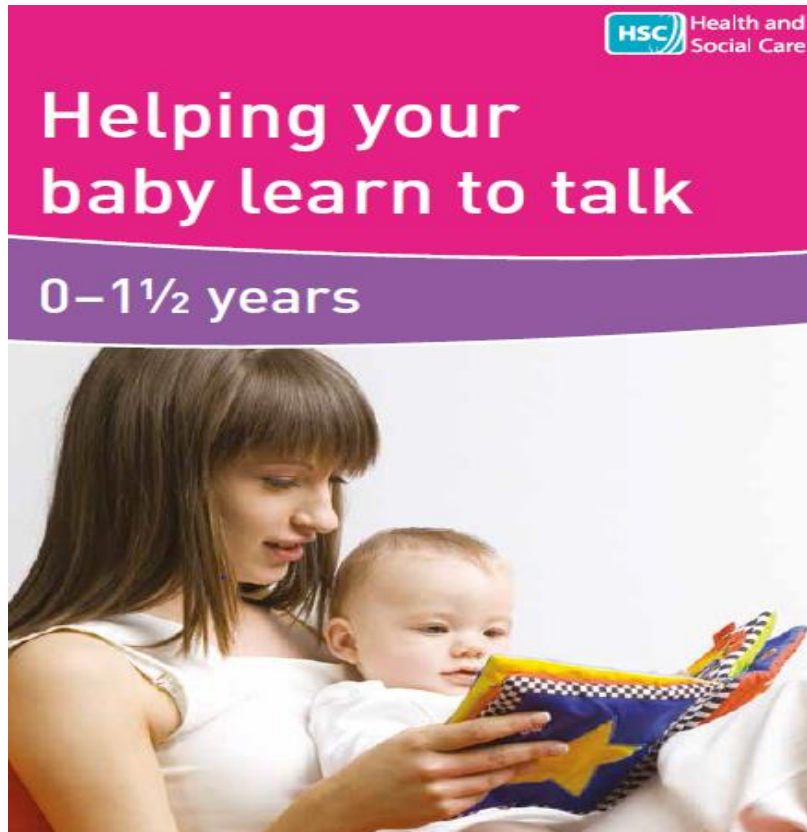
When we talk  
and play,  
put my  
dummy away.

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# Speech and Language Therapy; Transforming our world

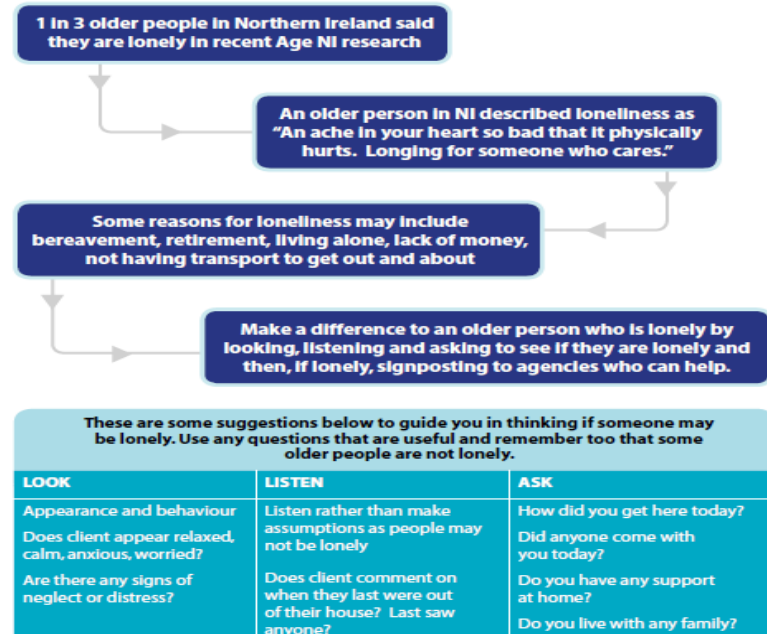
- Development of Key Public Health Messages





# Speech and Language Therapy; Transforming our world

## ■ Development of Key Public Health Messages



**What to do if an older person is lonely:**

- Share the information below with the older person as appropriate
- Give an Age NI contact card if appropriate
- Check if there are useful contacts within your Trust who would hold a directory of groups and activities which may be useful and approach them too for more information to give the older person
- Speak to your Line Manager if you're in doubt about what to do

If you'd like more advice, there is further research and resources, including at the Campaign to End Loneliness website: <https://www.campaigntoendloneliness.org/resources/>

SOME USEFUL CONTACTS	TYPE OF SUPPORT	CONTACT DETAILS
Age NI	Age NI is the leading charity for older people in Northern Ireland. Their mission is to help people enjoy a better later life. Support includes an advice line, emotional and practical support and connecting older people with other agencies or groups who can help	advice@ageni.org 0808 808 7575 Provide contact card
Silverline	Helpline for older people for information, friendship and advice	0800 470 80 90
Translink	General Translink queries, including advice on transport to hospitals	028 9066 6630
Trust contacts	Information on local services	Approach appropriate Trust contacts for local information



ahp  
allied health professions  
Rethinking practice

Produced by Public Health Agency, 12-22 Linenhall St, Belfast,  
in association with HSC Trust Allied Health Professionals.  
[www.publichealth.hscni.net](http://www.publichealth.hscni.net)



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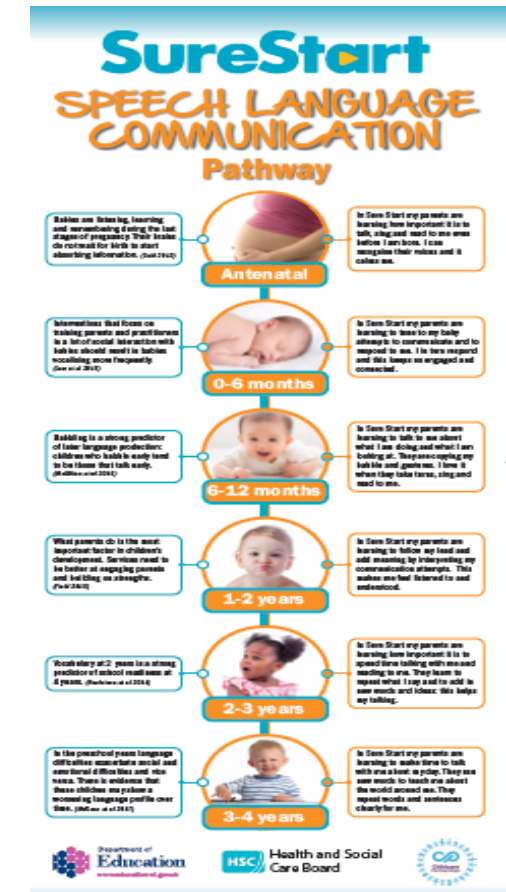
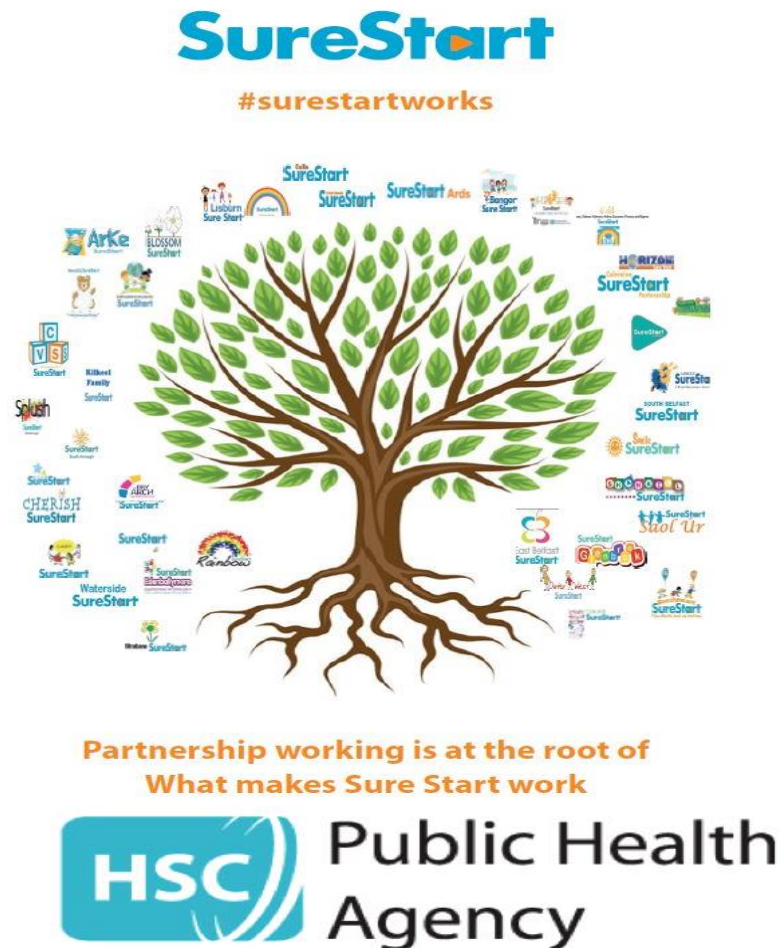
# Speech and Language Therapy; Transforming our world

## SLTs/AHPs working with Neonatology



# Speech and Language Therapy; Transforming our world

## Sure Start :Service Reform and Standardisation



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# Speech and Language Therapy; Transforming our world

Regional Integrated Support for Education (RISE)



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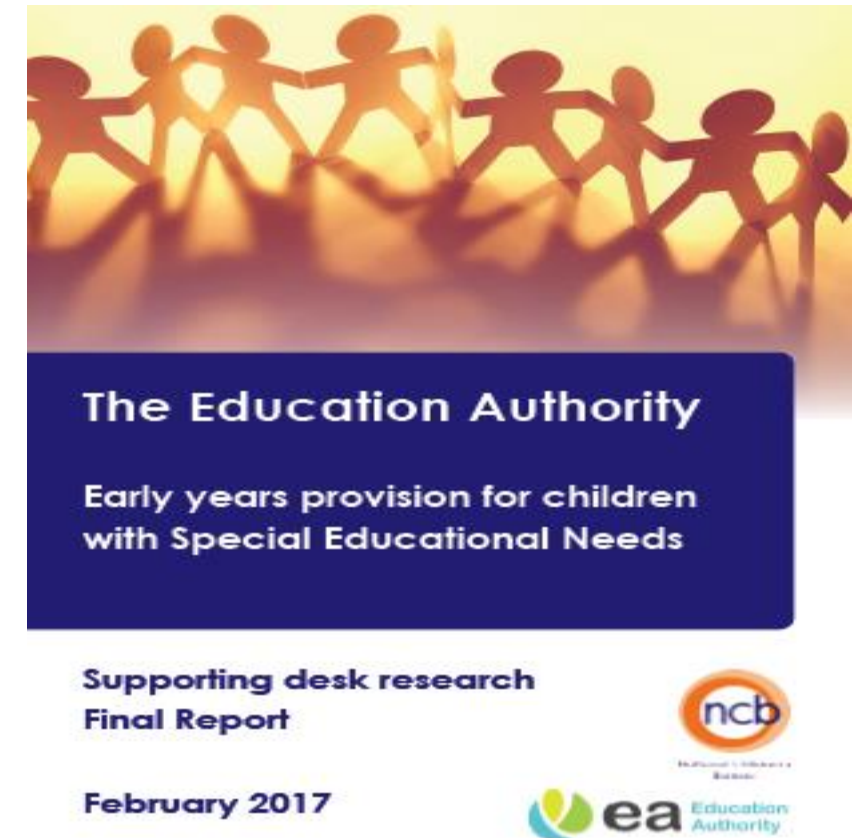
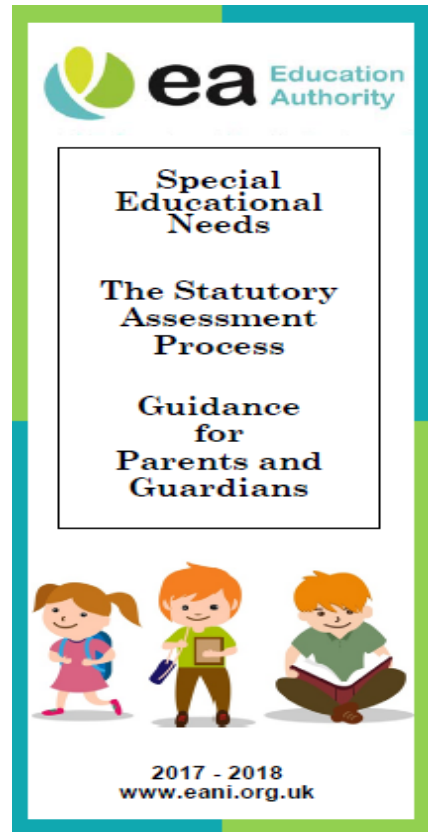
# Speech and Language Therapy; Transforming our world

## Children with Complex Disabilities



# Speech and Language Therapy; Transforming our world

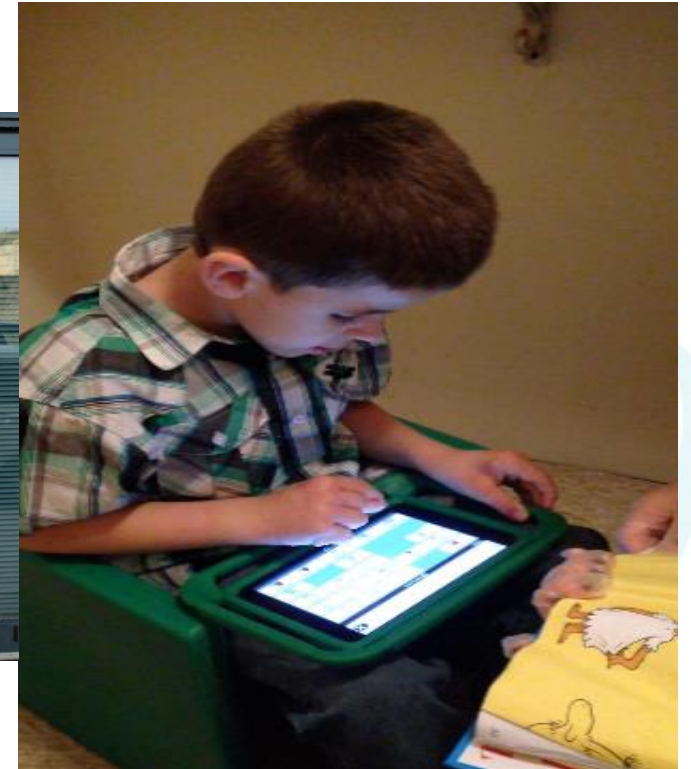
## Standardisation of SEN Advice for Statutory Assessment





# Speech and Language Therapy; Transforming our world

## Review of the provision of AAC Devices



# Speech and Language Therapy; Transforming our world

## Unscheduled Care

- Acute Care at Home
- Access to 7 day service
- Reshaping stroke services





# Speech and Language Therapy; Transforming our world

## Prison Health Care



# Speech and Language Therapy; Transforming our world

## Dysphagia Regional Work



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# Speech and Language Therapy; Transforming our world

Palliative Care



## Palliative Care

in partnership



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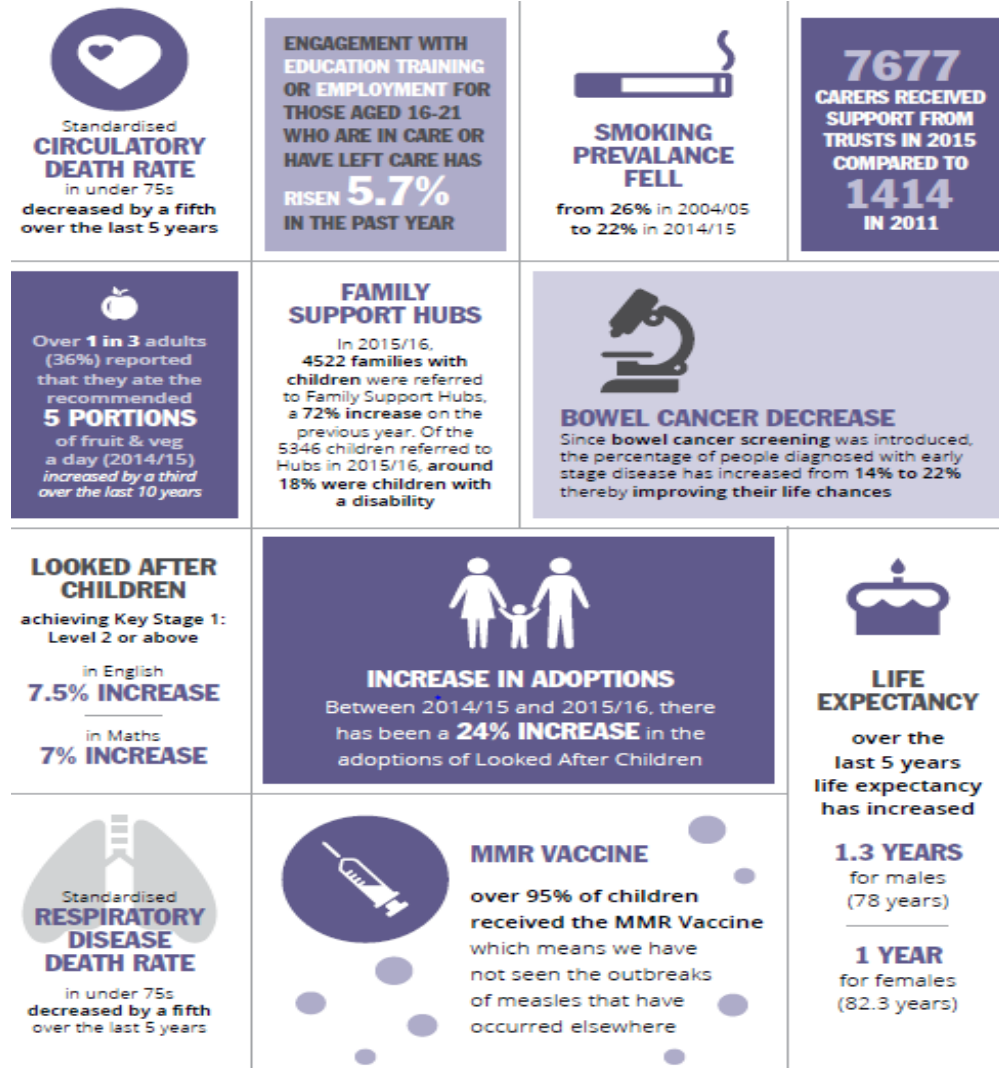
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## E Health

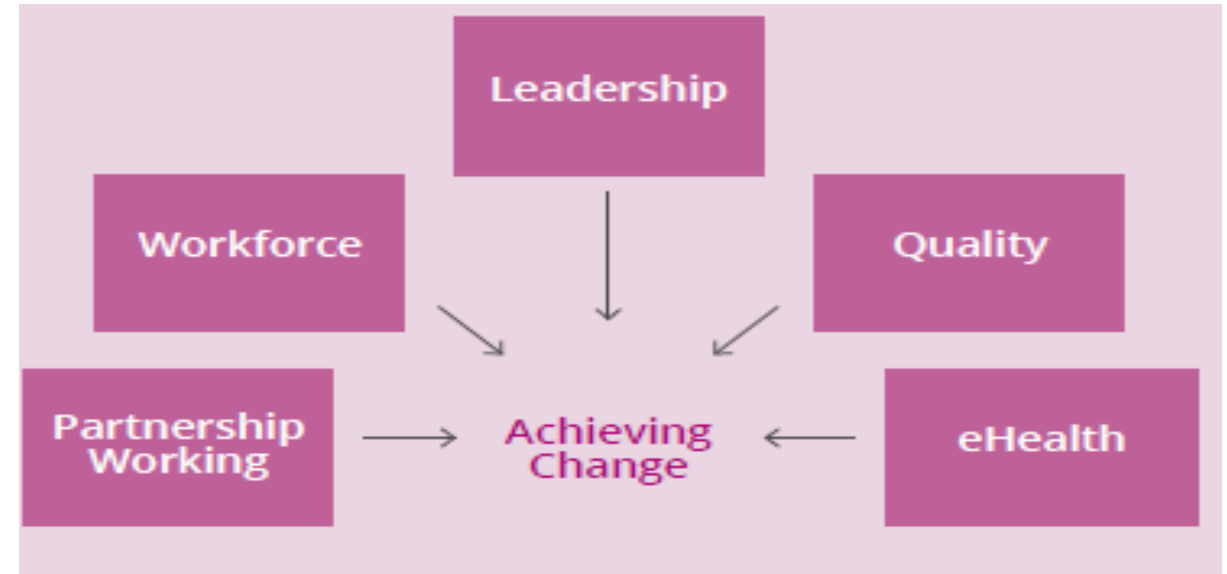




# Delivering Together

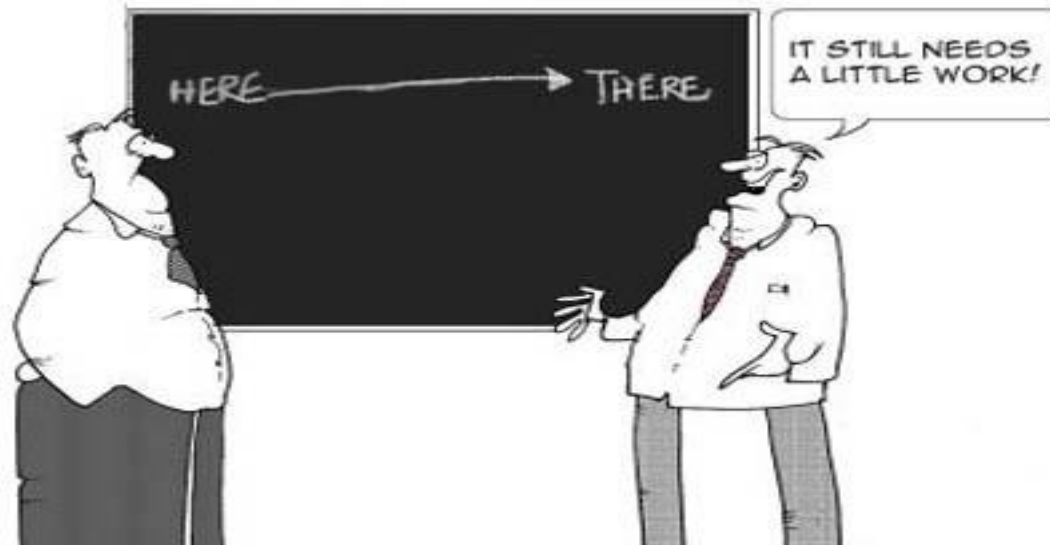


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## The Ambition

*“Health is a human right*

*I am deeply committed to the principle of universal care free at the point of delivery to those in need.*

*My ambition is for every one of us to lead long healthy and active lives”*

**Minister O’Neill, 2016**

# Speech and Language Therapy; Transforming our world



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# The Opportunities for Transformation

*“If we are to support everyone to lead long, healthy and active lives, we need to change the focus of our services, and how and where those services are delivered.”*

***Minister O’Neill, 2016***



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# Speech and Language Therapy; Transforming our world



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